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## Level 6

# More hospital staff being attacked in UK

2nd December, 2013

<http://www.breakingnewsenglish.com/url.html>

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**Please try Levels 4 and 5 (they are easier).**

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# THE ARTICLE

From <http://www.BreakingNewsEnglish.com/url.html>

The number of physical attacks against hospital staff is rising in the U.K. New figures from Britain's National Health Service (NHS) show a six per cent rise in violent assaults on care workers in the past year. There were 63,199 reported assaults in 2012-13 across England, up from 59,744 from the previous year. That means more than 173 nurses, orderlies or other staff are assaulted every day. Unions say these figures do not tell the whole story. Union spokeswoman Christina McAnea said: "Sadly, this is only the tip of the iceberg as violence on NHS premises remains an under-reported problem. The [government] cuts and resultant pressure on services are causing growing patient frustration."

Britain's Health Minister Dr Dan Poulter condemned the attacks on hospital staff. He said: "Any physical or verbal abuse against NHS staff is totally unacceptable and will not be tolerated." He added: "It is outrageous that there have been so many physical assaults against NHS staff." He said there were measures to keep undesirable people out of hospitals. "Legal powers are available to remove people not requiring treatment from hospital premises in cases of nuisance behaviour, and to prosecute those who refuse to leave." Richard Hampton of the support group NHS Protect said: "NHS staff should expect to be able to provide care in a safe environment, free from violence and physical assault."

Sources: <http://www.belfasttelegraph.co.uk/news/local-national/uk/nhs-staff-assault-figures-show-rise-29795066.html>  
<http://www.thisisguernsey.com/news/uk-news/2013/11/29/nhs-staff-assault-figures-show-rise/>  
<http://www.mirror.co.uk/news/uk-news/nhs-violence-number-violent-attacks-2866223>

# WARM-UPS

**1. HOSPITAL STAFF:** Students walk around the class and talk to other students about hospital staff. Change partners often and share your findings.

**2. CHAT:** In pairs / groups, decide which of these topics or words from the article are most interesting and which are most boring.

*rising / assaults / previous year / nurses / tip of the iceberg / pressure / frustration / condemned / abuse / outrageous / undesirable / treatment / prosecute / care / safe*

Have a chat about the topics you liked. Change topics and partners frequently.

**3. PROTECT NURSES:** How can we protect nurses while they are doing their job? Complete this table with your partner(s). Change partners often and share what you wrote.

	Pros	Cons
Patient ID cards		
Karate training		
Security guards		
Prison sentences		
Denial of treatment		
Your idea _____		

**4. PRISON:** Students A **strongly** believe anyone who attacks a nurse in a hospital should spend many years behind bars; Students B **strongly** believe not. Change partners again and talk about your conversations.

**5. FRUSTRATION:** Rank these and share your rankings with your partner. Put who frustrates you most at the top. Change partners often and share your rankings.

- hospital staff
- store assistants
- politicians
- teachers
- banks
- motorists
- telephone support staff
- big companies

**6. HOSPITAL:** Spend one minute writing down all of the different words you associate with the word "hospital". Share your words with your partner(s) and talk about them. Together, put the words into different categories.

# BEFORE READING / LISTENING

From <http://www.BreakingNewsEnglish.com/url.html>

**1. TRUE / FALSE:** Read the headline. Guess if a-h below are true (T) or false (F).

- a. There was a reported 6% rise in attacks on U.K. nurses and orderlies. T / F
- b. There was a rise of almost 60,000 attacks on Britain's hospital staff. T / F
- c. Unions say the figures are an accurate account of violence in hospitals. T / F
- d. Unions say government cuts are not responsible for the rise in attacks. T / F
- e. Britain's health minister condemned any attacks on hospital staff. T / F
- f. The health minister said he would take more measures to protect staff. T / F
- g. There is nothing hospitals can do to get violent people to leave. T / F
- h. A support group said staff should be able to work in a safe workplace. T / F

**2. SYNONYM MATCH:** Match the following synonyms from the article.

- |                |                  |
|----------------|------------------|
| 1. attacks     | a. properties    |
| 2. figures     | b. take to court |
| 3. previous    | c. denounced     |
| 4. premises    | d. preceding     |
| 5. frustration | e. ill-treatment |
| 6. condemned   | f. assaults      |
| 7. abuse       | g. shocking      |
| 8. outrageous  | h. annoyance     |
| 9. prosecute   | i. safe from     |
| 10. free       | j. statistics    |

**3. PHRASE MATCH:** (Sometimes more than one choice is possible.)

- |                                           |                             |
|-------------------------------------------|-----------------------------|
| 1. The number of physical attacks against | a. verbal abuse             |
| 2. violent                                | b. the previous year        |
| 3. up from 59,744 from                    | c. group                    |
| 4. Sadly, this is only the tip            | d. patient frustration      |
| 5. causing growing                        | e. people out of hospitals  |
| 6. physical or                            | f. hospital staff is rising |
| 7. measures to keep undesirable           | g. a safe environment       |
| 8. nuisance                               | h. assaults                 |
| 9. support                                | i. behaviour                |
| 10. provide care in                       | j. of the iceberg           |

# GAP FILL

From <http://www.BreakingNewsEnglish.com/url.html>

The number of physical attacks against hospital staff is (1) \_\_\_\_\_ in the U.K. New figures from Britain's National Health Service (NHS) show a six per cent rise in violent assaults on (2) \_\_\_\_\_ workers in the past year. There were 63,199 (3) \_\_\_\_\_ assaults in 2012-13 across England, up from 59,744 from the (4) \_\_\_\_\_ year. That means more than 173 nurses, orderlies or other staff are assaulted every day. Unions say these (5) \_\_\_\_\_ do not tell the whole story. Union spokeswoman Christina McAnea said: "Sadly, this is only the tip of the (6) \_\_\_\_\_ as violence on NHS premises remains an under-reported problem. The [government] (7) \_\_\_\_\_ and resultant pressure on services are causing growing patient (8) \_\_\_\_\_."

*figures*  
*cuts*  
*rising*  
*reported*  
*frustration*  
*care*  
*iceberg*  
*previous*

Britain's Health Minister Dr Dan Poulter condemned the attacks on hospital staff. He said: "Any physical or verbal (9) \_\_\_\_\_ against NHS staff is totally unacceptable and will not be (10) \_\_\_\_\_." He added: "It is (11) \_\_\_\_\_ that there have been so many physical assaults against NHS staff." He said there were (12) \_\_\_\_\_ to keep undesirable people out of hospitals. "Legal powers are available to remove people not (13) \_\_\_\_\_ treatment from hospital premises in cases of (14) \_\_\_\_\_ behaviour, and to prosecute those who refuse to leave." Richard Hampton of the (15) \_\_\_\_\_ group NHS Protect said: "NHS staff should expect to be able to provide care in a safe environment, (16) \_\_\_\_\_ from violence and physical assault."

*outrageous*  
*nuisance*  
*requiring*  
*free*  
*abuse*  
*measures*  
*support*  
*tolerated*

# LISTENING – Guess the answers. Listen to check.

From <http://www.BreakingNewsEnglish.com/url.html>

- 1) The number of physical attacks against hospital \_\_\_\_\_
  - a. staff is raising
  - b. staff is risen
  - c. staff is rising
  - d. staff is arising
- 2) 63,199 reported assaults in 2012-13 across England, up from 59,744 from \_\_\_\_\_
  - a. the previously year
  - b. the impervious year
  - c. the previous year
  - d. the in previous year
- 3) That means more than 173 nurses, orderlies or other staff are \_\_\_\_\_
  - a. assault it every day
  - b. assaulted every day
  - c. assorted every day
  - d. assortment every day
- 4) Union spokeswoman Christina McAnea said: "Sadly, this is only the tip \_\_\_\_\_ ..."
  - a. of the iced berg
  - b. of the icebergs
  - c. of the nice berg
  - d. of the iceberg
- 5) government cuts and resultant pressure on services are causing growing \_\_\_\_\_
  - a. patiently frustration
  - b. patience frustration
  - c. patients frustration
  - d. patient frustration
- 6) Britain's Health Minister Dr Dan Poulter \_\_\_\_\_
  - a. commanded the attacks
  - b. condemns the attacks
  - c. condemning the attacks
  - d. condemned the attacks
- 7) physical or verbal abuse against NHS staff is totally unacceptable and will \_\_\_\_\_
  - a. not be tolerant
  - b. not be tolerable
  - c. not be tolerated
  - d. not be tolerate
- 8) He said there were measures to keep \_\_\_\_\_ out of hospitals
  - a. an desirable people
  - b. undesirable people
  - c. undesirables people
  - d. non-desirable people
- 9) remove people not requiring treatment from hospital premises in cases of \_\_\_\_\_
  - a. nuisance behaviours
  - b. nuisance behaviourism
  - c. nuisance behaviour
  - d. nuisance behavioural
- 10) NHS staff should expect to be able to provide care \_\_\_\_\_
  - a. in a safe environment
  - b. in a safer environment
  - c. in a safety environment
  - d. in a safes environment

# LISTENING – Listen and fill in the gaps

From <http://www.BreakingNewsEnglish.com/url.html>

The number (1) \_\_\_\_\_ against hospital staff is rising in the U.K. New figures from Britain's National Health Service (NHS) show a six per cent rise (2) \_\_\_\_\_ on care workers in the past year. There were 63,199 reported assaults in 2012-13 across England, up from 59,744 (3) \_\_\_\_\_. That means more than 173 nurses, orderlies or other staff are assaulted every day. (4) \_\_\_\_\_ figures do not tell the whole story. Union spokeswoman Christina McAnea said: "Sadly, this is only the (5) \_\_\_\_\_ as violence on NHS premises remains an under-reported problem. The [government] cuts and resultant pressure on services are causing (6) \_\_\_\_\_."

Britain's Health Minister Dr Dan Poulter (7) \_\_\_\_\_ on hospital staff. He said: "Any physical or verbal abuse against NHS staff is totally unacceptable and (8) \_\_\_\_\_." He added: "It is outrageous that there have been so many physical assaults against NHS staff." He said there were (9) \_\_\_\_\_ undesirable people out of hospitals. "Legal powers are available to remove people not requiring treatment from hospital premises in (10) \_\_\_\_\_ behaviour, and to prosecute those (11) \_\_\_\_\_." Richard Hampton of the support group NHS Protect said: "NHS staff should (12) \_\_\_\_\_ provide care in a safe environment, free from violence and physical assault."

# COMPREHENSION QUESTIONS

From <http://www.BreakingNewsEnglish.com/url.html>

1. Who produced the figures for the attacks on staff?

---

2. By what per cent did the number of attacks increase?

---

3. On average, how many attacks happen each day?

---

4. What idiom explained how just a small part of the problem was shown?

---

5. What is growing among patients?

---

6. Who is Dan Poulter?

---

7. What did Mr Poulter say was "totally unacceptable"?

---

8. What can keep people who do not need treatment out of hospitals?

---

9. Who can hospitals prosecute?

---

10. What did Richard Hampton say hospitals should be free from?

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# MULTIPLE CHOICE - QUIZ

From <http://www.BreakingNewsEnglish.com/url.html>

1. Who produced the figures for the attacks on staff?
  - a) Britain's National Health Service
  - b) a nursing union
  - c) the British police
  - d) a prison organisation
2. By what per cent did the number of attacks increase?
  - a) 4
  - b) 5
  - c) 6
  - d) 7
3. On average, how many attacks happen each day?
  - a) 137
  - b) 173
  - c) 317
  - d) 371
4. What idiom explained how just a small part of the problem was shown?
  - a) to steal someone's thunder
  - b) a piece of cake
  - c) hit the nail on the head
  - d) the tip of the iceberg
5. What is growing among patients?
  - a) frustration
  - b) waiting lists
  - c) patience
  - d) illnesses
6. Who is Dan Poulter?
  - a) a union leader
  - b) a senior nurse
  - c) Britain's police chief
  - d) Britain's Health Minister
7. What did Mr Poulter say was "totally unacceptable"?
  - a) waiting lists
  - b) abuse against staff
  - c) nursing unions
  - d) tolerance
8. What can keep people who do not need treatment out of hospitals?
  - a) ID checks
  - b) security guards
  - c) physical assaults
  - d) legal powers
9. Who can hospitals prosecute?
  - a) legal staff
  - b) unions
  - c) people who refuse to leave
  - d) patients
10. What did Richard Hampton say hospitals should be free from?
  - a) patients
  - b) physical assault
  - c) unions
  - d) support groups

# ROLE PLAY

From <http://www.BreakingNewsEnglish.com/url.html>

## **Role A – Karate training**

You think karate training for staff is the best way to stop attacks on hospital staff. Tell the others three reasons why. Tell them things that are wrong with their ways. Also, tell the others which is the least effective of these (and why): security guards, prison sentences or denial of treatment.

## **Role B – Security guards**

You think security guards are the best way to stop attacks on hospital staff. Tell the others three reasons why. Tell them things that are wrong with their ways. Also, tell the others which is the least effective of these (and why): karate training for staff, prison sentences or denial of treatment.

## **Role C – Prison sentences**

You think prison sentences are the best way to stop attacks on hospital staff. Tell the others three reasons why. Tell them things that are wrong with their ways. Also, tell the others which is the least effective of these (and why): security guards, karate training for staff or denial of treatment.

## **Role D – Denial of treatment**

You think denial of treatment is the best way to stop attacks on hospital staff. Tell the others three reasons why. Tell them things that are wrong with their ways. Also, tell the others which is the least effective of these (and why): security guards, prison sentences or karate training for staff.

# AFTER READING / LISTENING

From <http://www.BreakingNewsEnglish.com/url.html>

**1. WORD SEARCH:** Look in your dictionary / computer to find collocates, other meanings, information, synonyms ... for the words 'hospital' and 'staff'.

hospital	staff

- Share your findings with your partners.
- Make questions using the words you found.
- Ask your partner / group your questions.

**2. ARTICLE QUESTIONS:** Look back at the article and write down some questions you would like to ask the class about the text.

- Share your questions with other classmates / groups.
- Ask your partner / group your questions.

**3. GAP FILL:** In pairs / groups, compare your answers to this exercise. Check your answers. Talk about the words from the activity. Were they new, interesting, worth learning...?

**4. VOCABULARY:** Circle any words you do not understand. In groups, pool unknown words and use dictionaries to find their meanings.

**5. TEST EACH OTHER:** Look at the words below. With your partner, try to recall how they were used in the text:

<ul style="list-style-type: none"><li>• number</li><li>• past</li><li>• 173</li><li>• whole</li><li>• tip</li><li>• growing</li></ul>	<ul style="list-style-type: none"><li>• verbal</li><li>• added</li><li>• measures</li><li>• legal</li><li>• leave</li><li>• free</li></ul>
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# HOSPITAL STAFF SURVEY

From <http://www.BreakingNewsEnglish.com/url.html>

Write five GOOD questions about hospital staff in the table. Do this in pairs. Each student must write the questions on his / her own paper. When you have finished, interview other students. Write down their answers.

	STUDENT 1 _____	STUDENT 2 _____	STUDENT 3 _____
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.

# HOSPITAL STAFF DISCUSSION

STUDENT A's QUESTIONS (Do not show these to student B)

- a) What did you think when you read the headline?
- b) What springs to mind when you hear the word 'nurse'?
- c) What do you think about what you read?
- d) What should happen to people who attack hospital staff?
- e) How can hospitals protect their staff against attacks?
- f) What would you do if you saw someone attacking a nurse?
- g) Why are more people in the UK attacking hospital staff?
- h) What needs to be done if this is just the tip of the iceberg?
- i) What advice would you give to hospital staff who are attacked?
- j) Should governments cut spending on hospitals?

*More hospital staff being attacked in UK – 2nd December, 2013*  
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# HOSPITAL STAFF DISCUSSION

STUDENT B's QUESTIONS (Do not show these to student A)

- a) Did you like reading this article? Why/not?
- b) What do you think of hospital staff?
- c) How are hospitals in your country?
- d) Will a health minister's condemnation be enough to stop the attacks?
- e) Why do ministers say violence is outrageous and will not be tolerated, then do nothing to stop it?
- f) Can hospitals refuse to treat people who do not behave?
- g) Should hospitals employ security guards to deal with troublemakers?
- h) Would you like to be a nurse?
- i) What's the best care you've had in a hospital?
- j) What questions would you like to ask Britain's Health Minister?

## **DISCUSSION (Write your own questions)**

STUDENT A's QUESTIONS (Do not show these to student B)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

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## **DISCUSSION (Write your own questions)**

STUDENT B's QUESTIONS (Do not show these to student A)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

# LANGUAGE - CLOZE

From <http://www.BreakingNewsEnglish.com/url.html>

The number of physical attacks against hospital staff is (1) \_\_\_\_\_ in the U.K. New figures from Britain's National Health Service (NHS) show a six per cent rise in violent assaults on care workers in the past year. There were 63,199 (2) \_\_\_\_\_ assaults in 2012-13 across England, up from 59,744 from the (3) \_\_\_\_\_ year. That means more than 173 nurses, (4) \_\_\_\_\_ or other staff are assaulted every day. Unions say these figures do not tell the whole story. Union spokeswoman Christina McAnea said: "(5) \_\_\_\_\_, this is only the tip of the iceberg as violence on NHS premises remains an under-reported problem. The [government] cuts and (6) \_\_\_\_\_ pressure on services are causing growing patient frustration."

Britain's Health Minister Dr Dan Poulter condemned the attacks on hospital staff. He said: "Any physical or verbal abuse (7) \_\_\_\_\_ NHS staff is totally unacceptable and will not be tolerated." He added: "It is (8) \_\_\_\_\_ that there have been so many physical assaults against NHS staff." He said there were (9) \_\_\_\_\_ to keep undesirable people out of hospitals. "Legal powers are available to remove people not requiring treatment from hospital premises (10) \_\_\_\_\_ cases of nuisance behaviour, and to prosecute (11) \_\_\_\_\_ who refuse to leave." Richard Hampton of the support group NHS Protect said: "NHS staff should expect to be able to provide care in a safe environment, (12) \_\_\_\_\_ from violence and physical assault."

## Put the correct words from the table below in the above article.

- |     |                |                |                    |               |
|-----|----------------|----------------|--------------------|---------------|
| 1.  | (a) arising    | (b) rising     | (c) risen          | (d) raising   |
| 2.  | (a) stated     | (b) reported   | (c) written        | (d) declared  |
| 3.  | (a) preemptive | (b) obvious    | (c) impervious     | (d) previous  |
| 4.  | (a) underlings | (b) orderlies  | (c) undergraduates | (d) actuaries |
| 5.  | (a) Sadder     | (b) Sad        | (c) Sadness        | (d) Sadly     |
| 6.  | (a) results    | (b) resulted   | (c) resultant      | (d) result    |
| 7.  | (a) against    | (b) for        | (c) from           | (d) as        |
| 8.  | (a) outlandish | (b) outpouring | (c) outrageous     | (d) outlaws   |
| 9.  | (a) gauges     | (b) rulers     | (c) tapes          | (d) measures  |
| 10. | (a) in         | (b) at         | (c) to             | (d) as        |
| 11. | (a) those      | (b) them       | (c) they           | (d) which     |
| 12. | (a) free       | (b) freely     | (c) freedom        | (d) frees     |

# SPELLING

From <http://www.BreakingNewsEnglish.com/url.html>

## Paragraph 1

1. The number of siylhapc attacks
2. violent suaasslt on care workers
3. up from 59,744 from the uirevpso year
4. only the tip of the iebgrce
5. violence on NHS sprsmeei
6. causing growing patient rottaifsrnu

## Paragraph 2

7. Dr Dan Poulter edoncemnd the attacks
8. totally paaeunlcecbt
9. It is tuo easugor that there have been so many
10. keep uesldbnerai people out of hospitals
11. in cases of ucasnine behaviour
12. provide care in a safe tnniomnveer



# PUT THE TEXT BACK TOGETHER

From <http://www.BreakingNewsEnglish.com/url.html>

**Number these lines in the correct order.**

- ( ) of the iceberg as violence on NHS premises remains an under-reported problem. The [government]
- ( ) outrageous that there have been so many physical assaults against NHS staff." He said there were
- ( ) treatment from hospital premises in cases of nuisance behaviour, and to prosecute those
- ( ) more than 173 nurses, orderlies or other staff are assaulted every day. Unions say these
- ( ) Britain's Health Minister Dr Dan Poulter condemned the attacks on hospital staff. He said: "Any physical
- ( ) 63,199 reported assaults in 2012-13 across England, up from 59,744 from the previous year. That means
- ( ) cuts and resultant pressure on services are causing growing patient frustration."
- ( ) Health Service (NHS) show a six per cent rise in violent assaults on care workers in the past year. There were
- ( ) who refuse to leave." Richard Hampton of the support group NHS Protect said: "NHS staff should
- ( ) measures to keep undesirable people out of hospitals. "Legal powers are available to remove people not requiring
- ( ) or verbal abuse against NHS staff is totally unacceptable and will not be tolerated." He added: "It is
- ( ) expect to be able to provide care in a safe environment, free from violence and physical assault."
- ( **1** ) The number of physical attacks against hospital staff is rising in the U.K. New figures from Britain's National
- ( ) figures do not tell the whole story. Union spokeswoman Christina McAnea said: "Sadly, this is only the tip

# PUT THE WORDS IN THE RIGHT ORDER

From <http://www.BreakingNewsEnglish.com/url.html>

1. attacks The against number hospital of staff physical.

---

2. day Nurses , orderlies or other staff are assaulted every.

---

3. story . Unions say these figures do not tell the whole

---

4. of the iceberg Sadly , this is only the tip.

---

5. cuts Government services on pressure resultant and.

---

6. unacceptable totally is staff NHS against Abuse.

---

7. outrageous have many is there so It that been.

---

8. people Measures out to of keep hospitals undesirable.

---

9. people remove to available are powers Legal.

---

10. expect able care should be provide Staff to to.

---

# CIRCLE THE CORRECT WORD (20 PAIRS)

From <http://www.BreakingNewsEnglish.com/url.html>

The number of *physical* / *physically* attacks against hospital staff is rising in the U.K. New figures from Britain's National Health Service (NHS) show a six per cent rise in *violence* / *violent* assaults on care workers in the past year. There were 63,199 *reported* / *studied* assaults in 2012-13 *over* / *across* England, up from 59,744 from the *previous* / *early* year. That means more than 173 nurses, *orders* / *orderlies* or other staff are assaulted every day. Unions say these *figures* / *figure* do not tell the whole story. Union spokeswoman Christina McAnea said: "*Sadly* / *Sadness*, this is only the *top* / *tip* of the iceberg as violence on NHS premises remains an under-reported problem. The [government] cuts and *resulted* / *resultant* pressure on services are causing growing patient frustration."

Britain's Health Minister Dr Dan Poulter *condemned* / *commandeered* the attacks on hospital staff. He said: "Any physical or verbal *abusive* / *abuse* against NHS staff is *totally* / *totalled* unacceptable and will not be tolerated." He added: "It is *outlandish* / *outrageous* that there have been so many physical assaults against NHS staff." He said there were *rulers* / *measures* to keep *undesirable* / *undesirables* people out of hospitals. "Legal powers are available to remove people not *required* / *requiring* treatment from hospital premises in cases of nuisance behaviour, and to *procreate* / *prosecute* those who *refuse* / *diffuse* to leave." Richard Hampton of the support group NHS Protect said: "NHS staff should expect to be able to provide care in a safe environment, *free* / *frees* from violence and physical assault."

**Talk about the connection between each pair of words in italics, and why the correct word is correct.**

# INSERT THE VOWELS (a, e, i, o, u)

From <http://www.BreakingNewsEnglish.com/url.html>

Th\_ n\_ mb\_ r\_ \_f phys\_ c\_ l\_ \_tt\_ cks\_ \_g\_ \_nst h\_ sp\_ t\_ l\_ st\_ ff  
\_s\_ r\_ s\_ ng\_ \_n th\_ \_ .K. N\_ w\_ f\_ g\_ r\_ s\_ fr\_ m Br\_ t\_ \_n's  
N\_ t\_ \_n\_ l\_ H\_ \_lth S\_ rv\_ c\_ (NHS) sh\_ w\_ \_ s\_ x\_ p\_ r\_ c\_ nt  
r\_ s\_ \_n v\_ \_l\_ nt\_ \_ss\_ \_lts\_ \_n c\_ r\_ w\_ rk\_ rs\_ \_n th\_ p\_ st  
y\_ \_r. Th\_ r\_ w\_ r\_ 63,199 r\_ p\_ rt\_ d\_ \_ss\_ \_lts\_ \_n 2012-13  
\_cr\_ ss\_ \_ngl\_ nd, \_p\_ fr\_ m 59,744 fr\_ m th\_ pr\_ v\_ \_s  
y\_ \_r. Th\_ t\_ m\_ \_ns m\_ r\_ th\_ n 173 n\_ rs\_ s, \_rd\_ rl\_ \_s\_ r  
\_th\_ r\_ st\_ ff\_ r\_ \_ss\_ \_lt\_ d\_ v\_ ry\_ d\_ y. \_n\_ \_ns s\_ y\_ th\_ s\_  
f\_ g\_ r\_ s\_ d\_ \_n\_ t\_ t\_ ll\_ th\_ wh\_ l\_ st\_ ry. \_n\_ \_n  
sp\_ k\_ sw\_ m\_ n Chr\_ st\_ n\_ Mc\_ n\_ \_s\_ \_d: "S\_ dly, th\_ s\_ s  
\_nly th\_ t\_ p\_ \_f th\_ \_c\_ b\_ rg\_ \_s v\_ \_l\_ nc\_ \_n NHS  
pr\_ m\_ s\_ s\_ r\_ m\_ \_ns\_ \_n \_nd\_ r\_ r\_ p\_ rt\_ d\_ pr\_ bl\_ m. Th\_  
[g\_ v\_ rnm\_ nt] c\_ ts\_ \_nd\_ r\_ s\_ lt\_ nt\_ pr\_ ss\_ r\_ \_n s\_ rv\_ c\_ s  
\_r\_ c\_ \_s\_ ng\_ gr\_ w\_ ng\_ p\_ t\_ \_nt\_ fr\_ str\_ t\_ \_n."

Br\_ t\_ \_n's H\_ \_lth M\_ n\_ st\_ r\_ Dr\_ D\_ n\_ P\_ \_lt\_ r\_ c\_ nd\_ mn\_ d  
th\_ \_tt\_ cks\_ \_n h\_ sp\_ t\_ l\_ st\_ ff. H\_ \_s\_ \_d: "\_ny phys\_ c\_ l\_  
\_r\_ v\_ rb\_ l\_ \_b\_ s\_ \_g\_ \_nst NHS st\_ ff\_ \_s\_ t\_ t\_ lly  
\_n\_ cc\_ pt\_ bl\_ \_nd w\_ ll\_ n\_ t\_ b\_ t\_ l\_ r\_ t\_ d." H\_ \_dd\_ d: "t  
\_s\_ \_tr\_ g\_ \_s\_ th\_ t\_ th\_ r\_ h\_ v\_ b\_ \_n\_ s\_ m\_ ny phys\_ c\_ l\_  
\_ss\_ \_lts\_ \_g\_ \_nst NHS st\_ ff." H\_ \_s\_ \_d th\_ r\_ w\_ r\_  
m\_ s\_ r\_ s\_ t\_ k\_ \_p\_ \_nd\_ s\_ r\_ bl\_ p\_ \_pl\_ \_t\_ \_f  
h\_ sp\_ t\_ ls. "L\_ g\_ l\_ p\_ w\_ rs\_ \_r\_ \_v\_ \_l\_ bl\_ t\_ r\_ m\_ v\_  
p\_ \_pl\_ \_n\_ t\_ r\_ q\_ \_r\_ ng\_ tr\_ tm\_ nt\_ fr\_ m h\_ sp\_ t\_ l\_  
pr\_ m\_ s\_ s\_ \_n c\_ s\_ s\_ \_f\_ n\_ \_s\_ nc\_ b\_ h\_ v\_ \_r, \_nd t\_  
pr\_ s\_ c\_ t\_ th\_ s\_ wh\_ r\_ f\_ s\_ t\_ l\_ \_v\_ ." R\_ ch\_ rd  
H\_ mpt\_ n\_ \_f th\_ s\_ pp\_ rt\_ gr\_ \_p\_ NHS Pr\_ t\_ ct\_ s\_ \_d: "NHS  
st\_ ff\_ sh\_ \_ld\_ \_xp\_ ct\_ t\_ b\_ \_bl\_ t\_ pr\_ v\_ d\_ c\_ r\_ \_n\_ \_  
s\_ f\_ \_nv\_ r\_ nm\_ nt, fr\_ \_ fr\_ m v\_ \_l\_ nc\_ \_nd phys\_ c\_ l\_  
\_ss\_ \_lt."

# PUNCTUATE THE TEXT AND ADD CAPITALS

From <http://www.BreakingNewsEnglish.com/url.html>

the number of physical attacks against hospital staff is rising in the uk new figures from britain's national health service (nhs) show a six per cent rise in violent assaults on care workers in the past year there were 63199 reported assaults in 2012-13 across england up from 59744 from the previous year that means more than 173 nurses orderlies or other staff are assaulted every day unions say these figures do not tell the whole story union spokeswoman christina mcanea said "sadly this is only the tip of the iceberg as violence on nhs premises remains an under-reported problem the [government] cuts and resultant pressure on services are causing growing patient frustration"

britain's health minister dr dan poulter condemned the attacks on hospital staff he said "any physical or verbal abuse against nhs staff is totally unacceptable and will not be tolerated" he added "it is outrageous that there have been so many physical assaults against nhs staff" he said there were measures to keep undesirable people out of hospitals "legal powers are available to remove people not requiring treatment from hospital premises in cases of nuisance behaviour and to prosecute those who refuse to leave" richard hampton of the support group nhs protect said "nhs staff should expect to be able to provide care in a safe environment free from violence and physical assault"

# PUT A SLASH ( / ) WHERE THE SPACES ARE

From <http://www.BreakingNewsEnglish.com/url.html>

The number of physical attacks against hospital staff is rising in the U.K. New figures from Britain's National Health Service (NHS) show a six per cent rise in violent assaults on care workers in the past year. There were 63,199 reported assaults in 2012-13 across England, up from 59,744 from the previous year. That means more than 173 nurses, orderlies or other staff are assaulted every day. Unions say these figures do not tell the whole story. Unions spokeswoman Christina McAnea said: "Sadly, this is only the tip of the iceberg as violence on NHS premises remains an under-reported problem. The [government] cuts and resultant pressure on services are causing growing patient frustration." Britain's Health Minister Dr Dan Poulter condemned the attacks on hospital staff. He said: "Any physical or verbal abuse against NHS staff is totally unacceptable and will not be tolerated." He added: "It is outrageous that there have been so many physical assaults against NHS staff." He said there were measures to keep undesirable people out of hospitals. "Legal powers are available to remove people not requiring treatment from hospital premises in cases of nuisance behaviour, and to prosecute those who refuse to leave." Richard Hampton of the support group NHS Protect said: "NHS staff should expect to be able to provide care in a safe environment, free from violence and physical assault."

**FREE WRITING**

From <http://www.BreakingNewsEnglish.com/url.html>

Write about **hospital staff** for 10 minutes. Comment on your partner’s paper.

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# ACADEMIC WRITING

From <http://www.BreakingNewsEnglish.com/url.html>

*People who attack hospital staff should spend a minimum of 20 years in prison.  
Discuss.*

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# HOMework

**1. VOCABULARY EXTENSION:** Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

**2. INTERNET:** Search the Internet and find out more about hospital staff. Share what you discover with your partner(s) in the next lesson.

**3. HOSPITAL STAFF:** Make a poster about hospital staff. Show your work to your classmates in the next lesson. Did you all have similar things?

**4. ATTACKS:** Write a magazine article about attacks on hospital staff. Include imaginary interviews with staff and Britain's Health Minister.

Read what you wrote to your classmates in the next lesson. Write down any new words and expressions you hear from your partner(s).

**5. WHAT HAPPENED NEXT?** Write a newspaper article about the next stage in this news story. Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.

**6. LETTER:** Write a letter to Britain's Health Minister. Ask him three questions about hospital staff. Give him three ideas on how to look after them better. Read your letter to your partner(s) in your next lesson. Your partner(s) will answer your questions.

# ANSWERS

## TRUE / FALSE (p.4)

a T    b T    c F    d F    e T    f F    g F    h T

## SYNONYM MATCH (p.4)

- |                |                  |
|----------------|------------------|
| 1. attacks     | a. assaults      |
| 2. figures     | b. statistics    |
| 3. previous    | c. preceding     |
| 4. premises    | d. properties    |
| 5. frustration | e. annoyance     |
| 6. condemned   | f. denounced     |
| 7. abuse       | g. ill-treatment |
| 8. outrageous  | h. shocking      |
| 9. prosecute   | i. take to court |
| 10. free       | j. safe from     |

## COMPREHENSION QUESTIONS (p.8)

1. Britain's National Health Service (NHS)
2. 6%
3. 173
4. The tip of the iceberg
5. Frustration
6. Britain's Health Minister
7. Physical or verbal abuse against staff
8. Legal powers
9. People who refuse to leave hospitals
10. Violence and physical assault

## MULTIPLE CHOICE - QUIZ (p.9)

1. a    2. c    3. b    4. d    5. a    6. d    7. b    8. d    9. c    10. b

## ALL OTHER EXERCISES

Please check for yourself by looking at the Article on page 2.  
(It's good for your English ;-)