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**Level 3 – 4th October, 2018**

## Restaurants forced to give all tips to staff

**FREE online quizzes, mp3 listening and more for this lesson here:**

<https://breakingnewsenglish.com/1810/181004-tipping.html>

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**Please try Levels 0, 1 and 2 (they are easier).**

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# THE ARTICLE

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

Restaurants in the UK will soon have to give all tips to their staff. The UK Prime Minister Theresa May announced new plans that will make it illegal for restaurants to keep the tips given by customers. For decades, many restaurants have kept most of the tips customers add to their credit card payments or the money customers put in tip jars. Some restaurants use the tips as part of a worker's pay. Many people in England are angry about this. Restaurant workers are among the lowest paid staff in Britain and many of them rely on tips to survive. The food and drink industry in the UK is huge. There are over 150,000 hotels, bars and restaurants in the UK. These employ about two million people.

Many waiting staff in the UK are happy that the new law is coming in. They said they were fed up with international chain restaurants keeping the money that was meant for waiters. The staff also said restaurant managers often used the tips to help pay for the chefs and kitchen staff. Workers at the TGI Fridays restaurant chain went on strike earlier this year because of low pay. Prime Minister May said the new law would make sure restaurant workers are treated fairly. She said: "That's why we will introduce tough new legislation to ensure that workers get to keep all of their tips." A spokeswoman for the restaurant industry said a new law was unnecessary because the industry makes sure working conditions are fair.

Sources: <https://www.bbc.com/news/business-45701799>  
<https://www.mirror.co.uk/news/politics/restaurants-banned-hoarding-staff-tips-13337865>  
<https://www.theguardian.com/uk-news/2018/oct/01/tories-to-ban-restaurant-owners-taking-tips>

# WARM-UPS

**1. TIPPING:** Students walk around the class and talk to other students about tipping. Change partners often and share your findings.

**2. CHAT:** In pairs / groups, talk about these topics or words from the article. What will the article say about them? What can you say about these words and your life?

restaurants / tips / staff / customers / credit cards / survive / food / drink / hotels / happy / fed up / managers / chef / low pay / legislation / industry / working conditions

Have a chat about the topics you liked. Change topics and partners frequently.

**3. TIPS:** Students A **strongly** believe the custom of giving tips should end; Students B **strongly** believe it should continue. Change partners again and talk about your conversations.

**4. TIP-GIVING:** Should we give tips to these people? Why (not) and how much? Complete this table with your partner(s). Change partners often and share what you wrote.

	Tip?	Why (not)?	How much?
Waiters			
Taxi drivers			
Hotel staff			
Teachers			
Nurses			
Police officers			

**5. CUSTOMER:** Spend one minute writing down all of the different words you associate with the word "customer". Share your words with your partner(s) and talk about them. Together, put the words into different categories.

**6. RESTAURANTS:** Rank these with your partner. Put the best at the top. Change partners often and share your rankings.

- hamburger
- pizza
- fish and chips
- fried chicken
- steak
- falafel
- sushi
- curry

# VOCABULARY MATCHING

## Paragraph 1

- |              |  |
|--------------|--|
| 1. staff     | a. Made a statement in public.   |
| 2. announced | b. A period of ten years.  |
| 3. illegal   | c. People or organizations that buys goods or services from a store or business. |
| 4. customers | d. Against the law.  |
| 5. decades   | e. All of the people working in a business.                                      |
| 6. rely      | f. Give work to someone for pay.   |
| 7. employ    | g. Really, really, really need someone or something.                             |

## Paragraph 2

- |                |  |
|----------------|--|
| 8. fed up      | h. A particular form or area of economic or commercial activity.                           |
| 9. strike      | i. Annoyed, very tired or upset at a situation or treatment.                               |
| 10. treated    | j. Difficult and hard.   |
| 11. fairly     | k. The way in which people live or work, especially with regard to their safety or health. |
| 12. tough      | l. Behaved toward or dealt with in a certain way.  |
| 13. industry   | m. Equally and honestly.   |
| 14. conditions | n. When workers refuse to work because they are unhappy with their bosses or conditions.   |

# BEFORE READING / LISTENING

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

**1. TRUE / FALSE:** Read the headline. Guess if a-h below are true (T) or false (F).

- a. Restaurants all over the world must now give all tips to their staff. **T / F**
- b. A new law may make it illegal for restaurants to keep tips. **T / F**
- c. Some restaurants pay workers using the tips customers give. **T / F**
- d. Around 2 million people work in hotels, bars and restaurants in the UK. **T / F**
- e. Many waiting staff in the UK are very unhappy with the new law. **T / F**
- f. Workers at all UK restaurants went on strike last year over low pay. **T / F**
- g. The UK's leader said the new law will mean workers are treated fairly. **T / F**
- h. An industry spokeswoman said conditions in restaurants are unfair. **T / F**

**2. SYNONYM MATCH:** (The words in **bold** are from the news article.)

- |                        |                    |
|------------------------|--------------------|
| 1. <b>staff</b>        | a. the same        |
| 2. <b>illegal</b>      | b. furious         |
| 3. <b>money</b>        | c. tired           |
| 4. <b>angry</b>        | d. against the law |
| 5. <b>huge</b>         | e. make sure       |
| 6. <b>fed up</b>       | f. enormous        |
| 7. <b>often</b>        | g. workers         |
| 8. <b>fairly</b>       | h. unneeded        |
| 9. <b>ensure</b>       | i. frequently      |
| 10. <b>unnecessary</b> | j. cash            |

**3. PHRASE MATCH:** (Sometimes more than one choice is possible.)

- |                                 |                       |
|---------------------------------|-----------------------|
| 1. credit card                  | a. up                 |
| 2. the money customers put in   | b. conditions         |
| 3. many of them rely on tips    | c. two million people |
| 4. The food and drink           | d. payments           |
| 5. These employ about           | e. and kitchen staff  |
| 6. They said they were fed      | f. to survive         |
| 7. help pay for the chefs       | g. new legislation    |
| 8. make sure restaurant workers | h. industry           |
| 9. we will introduce tough      | i. are treated fairly |
| 10. working                     | j. tip jars           |

# GAP FILL

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

Restaurants in the UK will soon have to give all tips to their (1) \_\_\_\_\_. The UK Prime Minister Theresa May announced new plans that will make it (2) \_\_\_\_\_ for restaurants to keep the tips given by customers. For (3) \_\_\_\_\_, many restaurants have kept most of the tips customers add to their credit card (4) \_\_\_\_\_ or the money customers put in tip jars. Some restaurants use the tips as part of a worker's pay. Many people in England are (5) \_\_\_\_\_ about this. Restaurant workers are among the lowest paid staff in Britain and many of them rely on tips to (6) \_\_\_\_\_. The food and drink industry in the UK is (7) \_\_\_\_\_. There are over 150,000 hotels, bars and restaurants in the UK. These (8) \_\_\_\_\_ about two million people.

*payments*  
*staff*  
*huge*  
*decades*  
*employ*  
*angry*  
*illegal*  
*survive*

Many waiting staff in the UK are happy that the new law is (9) \_\_\_\_\_ in. They said they were fed up with international chain restaurants keeping the money that was (10) \_\_\_\_\_ for waiters. The staff also said restaurant managers often used the tips to (11) \_\_\_\_\_ pay for the chefs and kitchen staff. Workers at the TGI Fridays restaurant chain went on (12) \_\_\_\_\_ earlier this year because of low pay. Prime Minister May said the new law would make sure restaurant workers are treated (13) \_\_\_\_\_. She said: "That's why we will introduce tough new (14) \_\_\_\_\_ to ensure that workers get to keep all of their tips." A spokeswoman for the restaurant (15) \_\_\_\_\_ said a new law was unnecessary because the industry makes sure working (16) \_\_\_\_\_ are fair.

*strike*  
*coming*  
*industry*  
*help*  
*conditions*  
*fairly*  
*meant*  
*legislation*

# LISTENING – Guess the answers. Listen to check.

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

- 1) Restaurants in the UK will soon have to give all tips \_\_\_\_\_
  - a. to their stuff
  - b. to their staff
  - c. to their stiff
  - d. to their scarf
- 2) The UK Prime Minister Theresa May announced new plans that will \_\_\_\_\_
  - a. make it ill legal
  - b. make it ill eagle
  - c. make it illegality
  - d. make it illegal
- 3) tips customers add to their credit card payments or the money customers \_\_\_\_\_
  - a. putting tip jars
  - b. put in tip jar
  - c. putting in tip jar
  - d. put in tip jars
- 4) among the lowest paid staff in Britain and many of them \_\_\_\_\_ to survive
  - a. relying on tips
  - b. relay on tips
  - c. really on tips
  - d. rely on tips
- 5) The food and drink industry in the \_\_\_\_\_
  - a. UK is hugely
  - b. UK is hugs
  - c. UK is hugeness
  - d. UK is huge
- 6) They said they were fed up with international \_\_\_\_\_
  - a. chain restaurants
  - b. chains restaurants
  - c. chained restaurants
  - d. chaining restaurants
- 7) Workers at the TGI Fridays restaurant chain went \_\_\_\_\_
  - a. on strikes earlier
  - b. on strike earlier
  - c. on striking earlier
  - d. on striker earlier
- 8) May said the new law would make sure restaurant workers \_\_\_\_\_
  - a. are treated fairly
  - b. are treated fair
  - c. are treated fare
  - d. are treated fairy
- 9) introduce tough new legislation to ensure that workers get to \_\_\_\_\_ tips
  - a. keep all of them
  - b. keep all of they're
  - c. keep all of their
  - d. keep all of there
- 10) a new law was unnecessary because the industry makes sure working \_\_\_\_\_
  - a. conditionals are fair
  - b. conditions are fair
  - c. conditioners are fair
  - d. conditioning are fair

# LISTENING – Listen and fill in the gaps

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

Restaurants in the UK will soon have (1) \_\_\_\_\_ tips to their staff. The UK Prime Minister Theresa May announced new plans that will (2) \_\_\_\_\_ for restaurants to keep the tips given by customers. For decades, many restaurants have kept (3) \_\_\_\_\_ tips customers add to their credit card payments or the money customers put in tip jars. Some restaurants use the tips (4) \_\_\_\_\_ a worker's pay. Many people in England are angry about this. Restaurant workers are among the lowest paid staff in Britain and many of (5) \_\_\_\_\_ tips to survive. The food and drink industry in the UK is huge. There are over 150,000 hotels, bars and restaurants in the UK. These (6) \_\_\_\_\_ million people.

Many waiting staff in the UK are happy (7) \_\_\_\_\_ law is coming in. They said they were fed up with international chain restaurants keeping the money that (8) \_\_\_\_\_ waiters. The staff also said restaurant managers often used the (9) \_\_\_\_\_ pay for the chefs and kitchen staff. Workers at the TGI Fridays restaurant chain went on strike earlier this year because (10) \_\_\_\_\_. Prime Minister May said the new law would make sure restaurant workers are treated fairly. She said: "That's why we will introduce tough new legislation to ensure that workers get to (11) \_\_\_\_\_ their tips." A spokeswoman for the restaurant industry (12) \_\_\_\_\_ law was unnecessary because the industry makes sure working conditions are fair.



# COMPREHENSION QUESTIONS

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

1. Who announced new plans about tips?
2. In what did the article say customers put tips?
3. What do some restaurants use customers' tips for?
4. How big is the food and drink industry in the UK?
5. How many people does the food and drink industry employ?
6. Who were many restaurant workers fed up with?
7. At what restaurant did workers go on strike earlier this year?
8. How will workers be treated, according to Theresa May?
9. What kind of legislation did Theresa May say would be introduced?
10. Who said a new law was unnecessary?

# MULTIPLE CHOICE - QUIZ

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

- 1) Who announced new plans about tips?
  - a) the USA president
  - b) the UK prime minister
  - c) the CEO of a restaurant chain
  - d) a worker
- 2) In what did the article say customers put tips?
  - a) their bags
  - b) their food
  - c) banks
  - d) jars
- 3) What do some restaurants use customers' tips for?
  - a) to pay staff
  - b) to buy food
  - c) lunch
  - d) investment
- 4) How big is the food and drink industry in the UK?
  - a) not so big
  - b) average
  - c) huge
  - d) small
- 5) How many people does the food and drink industry employ?
  - a) just under 2,000,000
  - b) about 2,000,000
  - c) around 200,000
  - d) over 2,000,000
- 6) Who were many restaurant workers fed up with?
  - a) themselves
  - b) customers
  - c) restaurant chains
  - d) their co-workers
- 7) At what restaurant did workers go on strike earlier this year?
  - a) Steakhouse
  - b) McDonald's
  - c) Pizza Hut
  - d) TGI Fridays
- 8) How will workers be treated, according to Theresa May?
  - a) fairly
  - b) badly
  - c) very well
  - d) like royalty
- 9) What kind of legislation did Theresa May say would be introduced?
  - a) tough
  - b) necessary
  - c) evil
  - d) nice
- 10) Who said a new law was unnecessary?
  - a) the UK prime minister
  - b) a spokeswoman
  - c) a waiter
  - d) a customer

# ROLE PLAY

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

## **Role A – Hamburger**

You think a hamburger restaurant is best. Tell the others three reasons why. Tell them what is wrong with their restaurants. Also, tell the others which is the worst of these (and why): sushi, pizza or curry.

## **Role B – Sushi**

You think a sushi restaurant is best. Tell the others three reasons why. Tell them what is wrong with their restaurants. Also, tell the others which is the worst of these (and why): hamburger, pizza or curry.

## **Role C – Pizza**

You think a pizza restaurant is best. Tell the others three reasons why. Tell them what is wrong with their restaurants. Also, tell the others which is the worst of these (and why): sushi, hamburger or curry.

## **Role D – Curry**

You think a curry restaurant is best. Tell the others three reasons why. Tell them what is wrong with their restaurants. Also, tell the others which is the worst of these (and why): sushi, pizza or hamburger.

# AFTER READING / LISTENING

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

**1. WORD SEARCH:** Look in your dictionary / computer to find collocates, other meanings, information, synonyms ... for the words 'staff' and 'tip'.

staff	tip

- Share your findings with your partners.
- Make questions using the words you found.
- Ask your partner / group your questions.

**2. ARTICLE QUESTIONS:** Look back at the article and write down some questions you would like to ask the class about the text.

- Share your questions with other classmates / groups.
- Ask your partner / group your questions.

**3. GAP FILL:** In pairs / groups, compare your answers to this exercise. Check your answers. Talk about the words from the activity. Were they new, interesting, worth learning...?

**4. VOCABULARY:** Circle any words you do not understand. In groups, pool unknown words and use dictionaries to find their meanings.

**5. TEST EACH OTHER:** Look at the words below. With your partner, try to recall how they were used in the text:

<ul style="list-style-type: none"><li>• plans</li><li>• card</li><li>• part</li><li>• angry</li><li>• rely</li><li>• huge</li></ul>	<ul style="list-style-type: none"><li>• happy</li><li>• meant</li><li>• help</li><li>• low</li><li>• tough</li><li>• sure</li></ul>
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# TIPPING SURVEY

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

Write five GOOD questions about tipping in the table. Do this in pairs. Each student must write the questions on his / her own paper.

When you have finished, interview other students. Write down their answers.

	STUDENT 1 _____	STUDENT 2 _____	STUDENT 3 _____
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.

# TIPPING DISCUSSION

STUDENT A's QUESTIONS (Do not show these to student B)

1. What did you think when you read the headline?
2. What images are in your mind when you hear the word 'restaurant'?
3. What do you think of tipping?
4. Why don't nurses, doctors and teachers get tips?
5. What do you think of restaurants keeping customers tips?
6. Where did the idea of tipping come from?
7. When have you given people a tip?
8. Would you like to work in the food and drink industry?
9. Why are restaurant staff so low-paid?
10. What do you think it's like to work as a waiter?

*Restaurants forced to give all tips to staff – 4th October, 2018*  
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# TIPPING DISCUSSION

STUDENT B's QUESTIONS (Do not show these to student A)

11. Did you like reading this article? Why/not?
12. What do you think of when you hear the word 'tip'?
13. What do you think about what you read?
14. Should restaurant staff get tips?
15. What do you think of giving your English teacher a tip?
16. What do you think of international restaurant chains?
17. How might restaurant staff be treated unfairly?
18. Why do some countries tip and others don't?
19. What are the good and bad things about working in a restaurant?
20. What questions would you like to ask a restaurant worker?

## **DISCUSSION (Write your own questions)**

STUDENT A's QUESTIONS (Do not show these to student B)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

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## **DISCUSSION (Write your own questions)**

STUDENT B's QUESTIONS (Do not show these to student A)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

# LANGUAGE - CLOZE

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

Restaurants in the UK will (1) \_\_\_\_\_ have to give all tips to their staff. The UK Prime Minister Theresa May announced new plans that will make (2) \_\_\_\_\_ illegal for restaurants to keep the tips given by customers. For decades, many restaurants have (3) \_\_\_\_\_ most of the tips customers add to their credit card payments or the money customers put in tip (4) \_\_\_\_\_. Some restaurants use the tips as part of a worker's pay. Many people in England are angry about this. Restaurant workers are among the lowest paid staff in Britain and many of them rely (5) \_\_\_\_\_ tips to survive. The food and drink industry in the UK is huge. There are over 150,000 hotels, bars and restaurants in the UK. These (6) \_\_\_\_\_ about two million people.

Many (7) \_\_\_\_\_ staff in the UK are happy that the new law is coming in. They said they were fed (8) \_\_\_\_\_ with international chain restaurants keeping the money that was meant for waiters. The staff also said restaurant managers often used the tips to help pay (9) \_\_\_\_\_ the chefs and kitchen staff. Workers at the TGI Fridays restaurant chain went on strike earlier this year because of low pay. Prime Minister May said the new law would (10) \_\_\_\_\_ sure restaurant workers are treated fairly. She said: "That's why we will introduce tough new legislation to ensure that workers (11) \_\_\_\_\_ to keep all of their tips." A spokeswoman for the restaurant industry said a new law was unnecessary because the industry makes sure working conditions are (12) \_\_\_\_\_.

## Put the correct words from the table below in the above article.

- |     |              |                |              |             |
|-----|--------------|----------------|--------------|-------------|
| 1.  | (a) sooner   | (b) soonish    | (c) soon     | (d) soonest |
| 2.  | (a) it       | (b) that       | (c) them     | (d) this    |
| 3.  | (a) kept     | (b) keep       | (c) keeps    | (d) keeping |
| 4.  | (a) jars     | (b) jams       | (c) jabs     | (d) jaws    |
| 5.  | (a) in       | (b) on         | (c) at       | (d) of      |
| 6.  | (a) employee | (b) employment | (c) employer | (d) employ  |
| 7.  | (a) wilting  | (b) weeding    | (c) waiting  | (d) wedding |
| 8.  | (a) all      | (b) over       | (c) on       | (d) up      |
| 9.  | (a) for      | (b) of         | (c) from     | (d) per     |
| 10. | (a) make     | (b) do         | (c) have     | (d) be      |
| 11. | (a) met      | (b) get        | (c) bet      | (d) let     |
| 12. | (a) fare     | (b) far        | (c) fair     | (d) fore    |



# SPELLING

## Paragraph 1

1. cudnonnae new plans
2. make it lliega
3. tips given by mstrocesu
4. credit card meaptsny
5. many of them elyr on tips
6. These eylpom about two million people

## Paragraph 2

7. international cinah restaurants
8. restaurant mgaasnre
9. workers are treated ryifla
10. introduce tghuo new legislation
11. the restaurant unrsiytd
12. working iondctnois

# PUT THE TEXT BACK TOGETHER

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

**Number these lines in the correct order.**

- ( ) on tips to survive. The food and drink industry in the UK is huge. There are over 150,000
- ( ) sure restaurant workers are treated fairly. She said: "That's why we will introduce tough new
- ( ) announced new plans that will make it illegal for restaurants to keep the tips given by customers. For
- ( **1** ) Restaurants in the UK will soon have to give all tips to their staff. The UK Prime Minister Theresa May
- ( ) legislation to ensure that workers get to keep all of their tips." A spokeswoman for the restaurant
- ( ) up with international chain restaurants keeping the money that was meant for waiters. The staff also said restaurant
- ( ) managers often used the tips to help pay for the chefs and kitchen staff. Workers at the TGI Fridays restaurant
- ( ) decades, many restaurants have kept most of the tips customers add to their credit card payments or the money customers put
- ( ) in tip jars. Some restaurants use the tips as part of a worker's pay. Many people in England are angry
- ( ) about this. Restaurant workers are among the lowest paid staff in Britain and many of them rely
- ( ) chain went on strike earlier this year because of low pay. Prime Minister May said the new law would make
- ( ) hotels, bars and restaurants in the UK. These employ about two million people.
- ( ) Many waiting staff in the UK are happy that the new law is coming in. They said they were fed
- ( ) industry said a new law was unnecessary because the industry makes sure working conditions are fair.

# PUT THE WORDS IN THE RIGHT ORDER

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

1. to for it Make keep tips . illegal restaurants
2. of Many kept tips . most the have restaurants
3. a as pay . Use part of tips worker's
4. about angry people are England in Many this .
5. rely of tips on them Many survive . to
6. are Many UK in the happy . waiting staff
7. workers are restaurant treated Make sure fairly .
8. legislation . tough we why introduce That's new will
9. that keep to Ensure their get tips . workers
10. industry working The conditions are makes sure fair .

# CIRCLE THE CORRECT WORD (20 PAIRS)

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

Restaurants in the UK will *soon / sooner* have to give all tips to their staff. The UK Prime Minister Theresa May announced *news / new* plans that will make it illegal *for / from* restaurants to keep the tips given by customers. For *decadence / decades*, many restaurants have kept most of *the / them* tips customers add to their credit card *payments / pays* or the money customers put in tip jars. Some restaurants use the tips as part of a worker's pay. Many people in England are *angry / angrily* about this. Restaurant workers are among the lowest paid staff in Britain and many of them *relay / rely* on tips to survive. The food and drink *industrial / industry* in the UK is huge. There are over 150,000 hotels, bars and restaurants *on / in* the UK. These employ about two million people.

Many *waiting / waited* staff in the UK are happy that the new law is coming in. They said they were fed *down / up* with international chain restaurants keeping the money that was *meant / means* for waiters. The staff also said restaurant managers often used the tips to help *paid / pay* for the chefs and kitchen staff. Workers at the TGI Fridays restaurant *chin / chain* went on strike earlier this year because of *slow / low* pay. Prime Minister May said the new law would *do / make* sure restaurant workers are treated fairly. She said: "That's why we will introduce *though / tough* new legislation to ensure that workers get to *keep / keeping* all of their tips." A spokeswoman for the restaurant industry said a new law was unnecessary because the industry makes sure working conditions are *fair / fare*.

**Talk about the connection between each pair of words in italics, and why the correct word is correct.**

# INSERT THE VOWELS (a, e, i, o, u)

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

R\_s t\_\_ r\_n t\_s \_n th\_ U K w\_l l s\_\_ n h\_v\_ t\_ g\_v\_ \_l l t\_p s t\_ th\_\_ r s t\_f f. Th\_ U K P\_r\_m\_ M\_n\_s t\_r Th\_r\_s\_ M\_y \_n n\_\_ n c\_d n\_w p\_l\_n s t h\_t w\_l l m\_k\_\_ t \_l\_l\_g\_l f\_r r\_s t\_\_ r\_n t\_s t\_ k\_\_ p th\_ t\_p s g\_v\_n b\_y c\_s t\_m\_r s. F\_r d\_c\_d\_s , m\_n y r\_s t\_\_ r\_n t\_s h\_v\_ k\_p t m\_s t \_f th\_ t\_p s c\_s t\_m\_r s \_d d t\_ th\_\_ r c\_r\_d\_t c\_r\_d p\_y m\_n t\_s \_r th\_ m\_n y c\_s t\_m\_r s p\_t \_n t\_p j\_r s. S\_m\_ r\_s t\_\_ r\_n t\_s \_s\_ th\_ t\_p s \_s p\_r t \_f \_ w\_r k\_r 's p\_y. M\_n y p\_\_ p\_l\_ \_n E\_n\_g\_l\_n\_d \_r\_ \_n\_g\_r\_y \_b\_\_ t th\_s. R\_s t\_\_ r\_n t w\_r k\_r s \_r\_ \_m\_n\_g th\_ l\_w\_s t p\_\_ d s t\_f f \_n B\_r\_t\_\_ n \_n\_d m\_n y \_f th\_m r\_l y \_n t\_p s t\_ s\_r v\_v\_. Th\_ f\_\_ d \_n\_d d\_r\_n\_k \_n d\_s t\_r y \_n th\_ U K \_s h\_g\_. Th\_r\_ \_r\_ \_v\_r 150 , 000 h\_t\_l\_s , b\_r\_s \_n\_d r\_s t\_\_ r\_n t\_s \_n th\_ U K. Th\_s\_ \_m\_p\_l\_y \_b\_\_ t t\_w\_ m\_l\_l\_\_ n p\_\_ p\_l\_.

M\_n y w\_\_ t\_n\_g s t\_f f \_n th\_ U K \_r\_ h\_p\_p\_y t h\_t th\_ n\_w l\_w \_s c\_m\_n\_g \_n. Th\_y s\_\_ d t h\_y w\_r\_ f\_d \_p w\_th \_n t\_r\_n t\_\_ n\_l ch\_\_ n r\_s t\_\_ r\_n t\_s k\_\_ p\_n\_g th\_ m\_n y th\_t w\_s m\_\_ n t f\_r w\_\_ t\_r s. Th\_ s t\_f f \_l\_s\_ s\_\_ d r\_s t\_\_ r\_n t m\_n\_g\_r\_s \_f t\_n \_s\_d th\_ t\_p s t\_ h\_l\_p p\_y f\_r t h\_ ch\_f\_s \_n\_d k\_t\_c\_h\_n s t\_f f. W\_r k\_r s \_t th\_ T\_G\_I F\_r\_d\_y\_s r\_s t\_\_ r\_n t ch\_\_ n w\_n t \_n s t r\_k\_ \_\_ r\_l\_\_ r th\_s y\_\_ r b\_c\_\_ s \_f l\_w p\_y. P\_r\_m\_ M\_n\_s t\_r M\_y s\_\_ d th\_ n\_w l\_w w\_\_ l\_d m\_k\_ s\_r\_ r\_s t\_\_ r\_n t w\_r k\_r s \_r\_ t\_r\_\_ t\_d f\_\_ r\_l y. Sh\_ s\_\_ d: "Th\_t 's w\_h\_y w\_ w\_l l \_n t r\_d\_c\_ t\_\_ g\_h n\_w l\_g\_s\_l\_t\_\_ n t\_n\_s\_r\_ th\_t w\_r k\_r s g\_t t\_ k\_\_ p \_l\_l \_f th\_\_ r t\_p s." A s p\_k\_s w\_m\_n f\_r th\_ r\_s t\_\_ r\_n t \_n\_d\_s t\_r y s\_\_ d \_n\_w l\_w w\_s \_n\_n\_c\_s\_s\_r\_y b\_c\_\_ s\_ th\_ \_n\_d\_s t\_r y m\_k\_s s\_r\_ w\_r k\_n\_g c\_n\_d\_t\_\_ n\_s \_r\_ f\_\_ r.

# PUNCTUATE THE TEXT AND ADD CAPITALS

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

restaurants in the uk will soon have to give all tips to their staff the uk prime minister theresa may announced new plans that will make it illegal for restaurants to keep the tips given by customers for decades many restaurants have kept most of the tips customers add to their credit card payments or the money customers put in tip jars some restaurants use the tips as part of a workers pay many people in england are angry about this restaurant workers are among the lowest paid staff in britain and many of them rely on tips to survive the food and drink industry in the uk is huge there are over 150000 hotels bars and restaurants in the uk these employ about two million people

many waiting staff in the uk are happy that the new law is coming in they said they were fed up with international chain restaurants keeping the money that was meant for waiters the staff also said restaurant managers often used the tips to help pay for the chefs and kitchen staff workers at the tgi fridays restaurant chain went on strike earlier this year because of low pay prime minister may said the new law would make sure restaurant workers are treated fairly she said thats why we will introduce tough new legislation to ensure that workers get to keep all of their tips a spokeswoman for the restaurant industry said a new law was unnecessary because the industry makes sure working conditions are fair.

# PUT A SLASH ( / ) WHERE THE SPACES ARE

From <https://breakingnewsenglish.com/1810/181004-tipping.html>

Restaurants in the UK will soon have to give all tips to their staff. The UK Prime Minister Theresa May announced a new plan that will make it illegal for restaurants to keep the tips given by customers. For decades, many restaurants have kept most of the tips customers add to their credit card payments or the money customers put in tip jars. Some restaurants use the tips as part of a worker's pay. Many people in England are angry about this. Restaurant workers are among the lowest paid staff in Britain and many of them rely on tips to survive. The food and drink industry in the UK is huge. There are over 150,000 hotels, bars and restaurants in the UK. These employ about two million people. Many waiting staff in the UK are happy that the new law is coming in. They said they were fed up with international chain restaurants keeping the money that was meant for waiters. The staff also said restaurant managers often used the tips to help pay for the chefs and kitchen staff. Workers at the TGIFridays restaurant chain went on strike earlier this year because of low pay. Prime Minister May said the new law would make sure restaurant workers are treated fairly. She said: "That's why we will introduce tough new legislation to ensure that workers get to keep all of their tips." A spokeswoman for the restaurant industry said a new law was unnecessary because the industry makes sure working conditions are fair.







# HOMework

**1. VOCABULARY EXTENSION:** Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

**2. INTERNET:** Search the Internet and find out more about this news story. Share what you discover with your partner(s) in the next lesson.

**3. TIPPING:** Make a poster about tipping. Show your work to your classmates in the next lesson. Did you all have similar things?

**4. TIPS:** Write a magazine article about ending the custom of giving tips to waiters, taxi drivers, hotel staff, etc. Include imaginary interviews with people who are for and against this.

Read what you wrote to your classmates in the next lesson. Write down any new words and expressions you hear from your partner(s).

**5. WHAT HAPPENED NEXT?** Write a newspaper article about the next stage in this news story. Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.

**6. LETTER:** Write a letter to an expert on tipping. Ask him/her three questions about it. Give him/her three of your opinions on it. Read your letter to your partner(s) in your next lesson. Your partner(s) will answer your questions.

# ANSWERS

## VOCABULARY (p.4)

1. e    2. a    3. d    4. c    5. b    6. g    7. f  
8. i    9. n    10. l    11. m    12. j    13. h    14. k

## TRUE / FALSE (p.5)

- a F    b T    c T    d T    e F    f F    g T    h F

## SYNONYM MATCH (p.5)

- |                 |                    |
|-----------------|--------------------|
| 1. staff        | a. workers         |
| 2. illegal      | b. against the law |
| 3. money        | c. cash            |
| 4. angry        | d. furious         |
| 5. huge         | e. enormous        |
| 6. fed up       | f. tired           |
| 7. often        | g. frequently      |
| 8. fairly       | h. the same        |
| 9. ensure       | i. make sure       |
| 10. unnecessary | j. unneeded        |

## COMPREHENSION QUESTIONS (p.9)

1. The UK's Prime Minister Theresa May
2. Tip jars
3. To pay workers
4. Huge
5. About 2 million
6. International restaurant chains
7. TGI Fridays
8. Fairly
9. Tough legislation
10. A restaurant industry spokeswoman

## WORDS IN THE RIGHT ORDER (p.20)

1. Make it illegal for restaurants to keep tips.
2. Many restaurants have kept most of the tips.
3. Use tips as part of a worker's pay.
4. Many people in England are angry about this.
5. Many of them rely on tips to survive.
6. Many waiting staff in the UK are happy.
7. Make sure restaurant workers are treated fairly.
8. That's why we will introduce tough new legislation.
9. Ensure that workers get to keep their tips.
10. The industry makes sure working conditions are fair.

## MULTIPLE CHOICE - QUIZ (p.10)

1. b    2. d    3. a    4. c    5. b    6. c    7. d    8. a    9. a    10. b

## ALL OTHER EXERCISES

Please check for yourself by looking at the Article on page 2.  
(It's good for your English ;-)