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Level 3

Xbox One has technical problems on day one 26th November, 2013

http://www.breakingnewsenglish.com/1311/131126-xbox-one.html

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Please try Levels 0, 1 and 2 (they are easier).

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THE ARTICLE

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

Microsoft's new games console, the Xbox One, sold more than one million consoles within 24 hours of its release. It has sold out in most of the 13 countries that were selling it. Many people waited outside stores overnight to buy it. Company executives said it was an exciting product and the best console they have ever made. Microsoft spokesman Yusuf Mehdi said: "Seeing thousands of excited fans lined up to get their Xbox One, and their love for gaming, was truly a special moment for everyone on the Xbox team." He added: "We are working hard to create more Xbox One consoles and look forward to fulfilling holiday gift wishes this season."

Many Xbox One customers were disappointed after buying the console. They saw error messages soon after they switched the machine on and uploaded an update. The update caused the machine to "brick". This is a gaming word, which means to become useless. Microsoft explained to Britain's Sky News what users needed to do. It said: "If a user is experiencing a stall for more than 10 minutes...they should contact Xbox customer support and we will work with them to troubleshoot and get them up and running." Microsoft needs to act quickly because its big rival Sony also has a new console – the PlayStation 4. It is \$80 cheaper than the Xbox One and gamers are calling it a "pure gaming machine".

Sources: http://news.**sky**.com/story/1172702/xbox-one-million-consoles-sold-in-24-hours

http://www.theguardian.com/technology/2013/nov/22/xbox-one-microsoft-websites-problems-

launch

WARM-UPS

- **1. GAMES CONSOLES:** Students walk around the class and talk to other students about games consoles. Change partners often and share your findings.
- **2. CHAT:** In pairs / groups, decide which of these topics or words from the article are most interesting and which are most boring.

games console / 24 hours / overnight / executives / fans / gaming / working hard / disappointed / error messages / updates / useless / customer support / big rival

Have a chat about the topics you liked. Change topics and partners frequently.

3. GAMES: Which is good and bad about these games? Complete this table with your partner(s). Change partners often and share what you wrote.

	Good points	Bad points
Computer games		
Fruit / Slot machines		
Card games		
Board games		
Games on mobile phones		
Quiz games		

- **4. GAMING:** Students A **strongly** believe gaming does more harm than good; Students B **strongly** believe gaming does more good than harm. Change partners again and talk about your conversations.
- **5. GAME TYPES:** Rank these and share your rankings with your partner. Put the best games at the top. Change partners often and share your rankings.
 - shooting games
 - driving games
 - rescue someone games
 - build something games

- business games
- fantasy games
- sports games
- management games

6. GAMES: Spend one minute writing down all of the different words you associate with the word "games". Share your words with your partner(s) and talk about them. Together, put the words into different categories.

BEFORE READING / LISTENING

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

1. TRUE / FALSE: Read the headline. Guess if a-h below are true (T) or false (F).

- T/F Microsoft sold two million consoles worldwide in 24 hours.
- T/F b. In many countries all of the consoles in were sold.
- Microsoft officials said it was one of the best consoles they have made. T/F
- T/F Microsoft is putting in more effort to produce more consoles.
- T/F Many customers could not use their console after they bought it.
- The gaming word "brick" means to build things quickly. T/F
- Microsoft's advice was to contact the store they got the console from. T/F g.
- T/F h. Sony's new games console is \$80 cheaper than the Xbox One.

2. SYNONYM MATCH: Match the following synonyms from the article.

- 1. within a. queued
- 2 buy b. freeze
- 3. lined c. present
- 4. truly d. upset
- 5. gift fix e.
- 6. disappointed f. inside
- 7. update purchase g.
- 8. stall h. competitor
- 9. troubleshoot i. genuinely
- 10. rival j. upgrade

3. PHRASE MATCH: (Sometimes more than one choice is possible.)

- 1. within 24 hours overnight to buy it a.
- 2 It has sold b. support
- people waited outside stores c. holiday gift wishes
- 4. thousands of excited fans lined d. messages
- 5. look forward to fulfilling of its release e.
- 6. f. to troubleshoot error
- 7.
 - they switched the machine on up to get their Xbox One g.
- 8. contact Xbox customer and running h.
 - we will work with them i. out

9.

10. get them up j. and uploaded an update

GAP FILL

Microsoft's new games console, the Xbox One, sold more than one	fulfilling
million consoles within 24 hours of its (1) It has	overnight
sold out in most of the 13 countries that were selling it. Many	hard
people waited outside stores (2) to buy it.	
Company executives said it was an exciting (3)	lined
and the best console they have ever made. Microsoft spokesman	release
Yusuf Mehdi said: "Seeing thousands of excited fans	season
(4) up to get their Xbox One, and their love for	product
gaming, was (5) a special moment for everyone	truly
on the Xbox team." He added: "We are working	crary
(6) to create more Xbox One consoles and look	
forward to (7) holiday gift wishes this	
."	
Many Xbox One customers were (9) after buying	update
the console. They saw error (10) soon after they	rival
switched the machine on and uploaded an (11)	pure
The update caused the machine to "brick". This is a gaming word,	disappointed
which means to become useless. Microsoft explained to Britain's	
Sky News what users needed to do. It said: "If a user is	contact
(12) a stall for more than 10 minutesthey should	messages
(13) Xbox customer support and we will work with	experiencing
them to troubleshoot and get them up and (14)"	running
Microsoft needs to act quickly because its big (15)	
Sony also has a new console – the PlayStation 4. It is \$80	
cheaper than the Xbox One and gamers are calling it a	
"(16) gaming machine".	

LISTENING — Guess the answers. Listen to check.

1)	sold more than one million consoles within 24 hours a. of its releases b. of its release c. of its released d. of its releasing
2)	It has sold out in most of the 13 countries that a. were sealing it b. were sailing it c. were sell in it d. were selling it
3)	Many people waited outside stores a. over the night to buy it b. over a night to buy it c. overnight to buy it d. oh the night to buy it
4)	fans lined up to get their Xbox One, and their love for gaming, was trulya. a special moment b. a specialist moment c. a specialised moment d. a specially moment
5)	look forward to fulfilling holiday gift a. wish is this season b. wishes this season c. wish its this season d. wishers this season
6)	They saw error messages soon after they switched the machine on and a. uploaded an updated b. uploaded an updates c. uploaded an updater d. uploaded an update
7)	If a user is experiencing than 10 minutes a. a stall for more b. a stale for more c. a steal for more d. a store for more
8)	they should contact Xbox customer support and we will work with a. them to troubleshooting b. them to trouble shot c. them to troubles shoot d. them to troubleshoot
9)	Microsoft needs to act quickly because Sony also has a new console a. its big rival b. its big libel c. its big rivalry d. its big ribald
10)	gamers are calling it a "" a. purity gaming machine b. purely gaming machine c. purist gaming machine d. pure gaming machine

LISTENING – Listen and fill in the gaps

Microsoft's new games console, the Xbox One, (1)
million consoles (2) its release. It has sold out in
most of the 13 countries that were selling it. Many people waited outside
stores (3) it. Company executives said it was an
exciting product and the best console they have ever made. Microsoft
spokesman Yusuf Mehdi said: "Seeing (4) fans lined
up to get their Xbox One, and their (5), was truly a
special moment for everyone on the Xbox team." He added: "We are
working hard to create more Xbox One consoles and look forward to fulfilling
holiday (6) season."
Many Xbox One customers (7) buying the console.
They saw error messages soon after they switched the machine on and
(8) The update caused the machine to "brick". This
is a gaming word, which means to become useless. Microsoft explained to
Britain's Sky News (9) to do. It said: "If a user is
experiencing a stall for more than 10 minutesthey should contact Xbox
customer support and we will work with them (10)
get them up and running." Microsoft (11) because
its big rival Sony also has a new console - the PlayStation 4. It is \$80
cheaper than the Xbox One and gamers are calling it a
"(12)".

COMPREHENSION QUESTIONS

 $From \ \ \, \underline{http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html}$

1.	How many consoles did Microsoft sell on the first day of sale?
2.	In how many countries was the Xbox One on sale?
3.	Who is Yusuf Mehdi?
4.	What did thousands of excited fans do to get their Xbox One?
5.	What is Microsoft working hard to do?
6.	What did many disappointed Microsoft customers see on their console?
7.	What does the gaming word "brick" mean?
8.	Who should users contact if their game freezes?
9.	Why does Microsoft need to act quickly?
10.	How much cheaper is the PlayStation 4?

MULTIPLE CHOICE - QUIZ

1.	How many consoles did Microsoft sell on the first day of sale?	6.	What did many disappointed Microsoft customers see on their console?
	a) more than 1,000,000		a) a brick
	b) less than 100,000		b) the face of Bill Gates
	c) between 100,000 and 1,000,000		c) a giant "x"
	d) exactly one million		d) an error message
2.	In how many countries was the Xbox One on sale?	7.	What does the gaming word "brick" mean?
	a) 11		a) to hit someone with a brick
	b) 12		b) build a wall
	c) 13		c) become useless
	d) 14		d) restart
3.	Who is Yusuf Mehdi?	8.	Who should users contact if their game freezes?
	a) the first person to buy an Xbox One		a) the shop
	b) a game character		b) customer support
	c) a game developer		c) a users' blog
	d) a Microsoft spokesman		d) Microsoft's CEO
4.	What did thousands of excited fans do to get their Xbox One?	9.	Why does Microsoft need to act quickly?
	a) take a ticket		a) it might troubleshoot
	b) line up		b) it doesn't like bricks
	c) log in to a website		c) because of PlayStation 4
	d) fight		d) pure gaming
5.	What is Microsoft working hard to do?	10.	How much cheaper is the PlayStation 4?
	a) make more consoles		a) \$88
	b) make a best-selling game		b) \$80
	c) make holiday gift wishes		c) \$89
	d) love gaming		d) \$18.99

ROLE PLAY

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

Role A – Shooting Games

You think shooting games are the best computer games. Tell the others three reasons why. Tell them things that are wrong with their games. Also, tell the others which is the worst of these games (and why): driving games, fantasy games or sports games.

Role B - Driving Games

You think driving games are the best computer games. Tell the others three reasons why. Tell them things that are wrong with their games. Also, tell the others which is the worst of these games (and why): shooting games, fantasy games or sports games.

Role C – Fantasy Games

You think fantasy games are the best computer games. Tell the others three reasons why. Tell them things that are wrong with their games. Also, tell the others which is the worst of these games (and why): driving games, shooting games or sports games.

Role D – Sports Games

You think sports games are the best computer games. Tell the others three reasons why. Tell them things that are wrong with their games. Also, tell the others which is the worst of these games (and why): driving games, fantasy games or shooting games.

AFTER READING / LISTENING

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

1. WORD SEARCH: Look in your dictionary / computer to find collocates, other meanings, information, synonyms ... for the words 'error' and 'message'.

error	message

- Share your findings with your partners.
- Make questions using the words you found.
- Ask your partner / group your questions.
- **2. ARTICLE QUESTIONS:** Look back at the article and write down some questions you would like to ask the class about the text.
 - Share your questions with other classmates / groups.
 - Ask your partner / group your questions.
- **3. GAP FILL:** In pairs / groups, compare your answers to this exercise. Check your answers. Talk about the words from the activity. Were they new, interesting, worth learning...?
- **4. VOCABULARY:** Circle any words you do not understand. In groups, pool unknown words and use dictionaries to find their meanings.
- **5. TEST EACH OTHER:** Look at the words below. With your partner, try to recall how they were used in the text:

• 24	• error
• 13	brick
• best	 explained
• line	• contact
special	• act
• gift	• 80

GAMES CONSOLES SURVEY

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

Write five GOOD questions about games consoles in the table. Do this in pairs. Each student must write the questions on his / her own paper.

When you have finished, interview other students. Write down their answers.

	STUDENT 1	STUDENT 2	STUDENT 3
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.

GAMES CONSOLES DISCUSSION

STUDENT A's QUESTIONS (Do not show these to student B)

- a) What did you think when you read the headline?
- b) What springs to mind when you hear the word 'game'?
- c) Do you like gaming?
- d) Which are best video games, board games or running-around games?
- e) What do you think of Xbox?
- f) What is your favourite games console (and why)?
- g) What would people play if there were no computers?
- h) What would you wait outside a store for overnight to buy?
- i) What is your favourite game?
- j) What would you like as a gift?

Xbox One has technical problems on day one – 26th November, 2013 More free lessons at www.BreakingNewsEnglish.com

GAMES CONSOLES DISCUSSION

STUDENT B's QUESTIONS (Do not show these to student A)

- a) Did you like reading this article? Why/not?
- b) Has an electronic product ever disappointed you?
- c) What do you do when you see an error message?
- d) Why is it important to update your software?
- e) What do you do when your computer or game freezes or crashes?
- f) Why did gamers choose the word "brick" to mean become useless?
- g) Do you have good experiences of telephoning customer support?
- h) Are you good at troubleshooting when there is a technical problem?
- i) Which is better, Microsoft's Xbox or Sony's PlayStation?
- j) What questions would you like to ask Microsoft's CEO?

DISCUSSION (Write your own questions)

STUDENT A's QUESTIONS (Do not show these to student B)

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SCU	ISSIOI	N (Wr	rite yo	our ov	n que	estion	
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SCU	ISSIOI	N (Wr	rite yo	our ov	n que	estion	

LANGUAGE - CLOZE

 $From \ \ \, \underline{http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html}$

cons that exec	oles v were cutives	s new games within 24 hours selling it. Many said it was a	of its peop	(2) It h le waited outsi citing product	as so ide st and t	ld out in most ores (3)the best conso	of the to but ole th	e 13 countries y it. Company iey have ever
mon crea	nent f	o get their Xbo for everyone o ore Xbox One o n."	n the	Xbox team."	He a	ndded: "We ar	e wo	rking hard to
erro The beco It sa Xbox and has gam	r mes updat ome u nid: "I k cust runni a nev ers ar	x One custome sages soon after set (8) the seless. Microsoff a user is (9) _ omer support ang." Microsoft w console — the set calling it a "(1) orrect words for the same support and the set of	er the mach ft expland we needs Plays	y switched the ine to "brick". lained to Britai stall for more will work wit to act quickly Station 4. It is gaming ma	e mac This i n's Sl e thar h the beca s \$80 achine	hine on and us a gaming worky News what a 10 minutesfm to (10)ause its big (10 cheaper than a 2".	pload rd, w users they s _ and 1) _ the 2	ed an update. hich means to needed to do should contact d get them up Sony also Xbox One and
1.	(a)	more	(b)	plus	(c)		(d)	larger
2.	(a)	download	(b)	upload	(c)	free	(d)	release
3.	(a)	undercover	(b)	overnight	(c)	underground	(d)	overcrowded
4.	(a)	Seen	(b)	Saw	(c)	Seeing	(d)	Sees
5.	(a)	truly	(b)	truth	(c)	true	(d)	truest
6.	(a)	forward	(b)	sideways	(c)	backward	(d)	diagonally
7.	(a)	buyer	(b)	buy	(c)	bought	(d)	buying
8.	(a)	caused	(b)	resulted	(c)	made	(d)	applied
9.	(a)	experience	(b)	experiencing	(c)	experiences	(d)	experiential
10.	(a)	offshoot	(b)	overshoot	(c)	troubleshoot	(d)	undershoot
11.	(a)	contest	(b)	challenge	(c)	rival	(d)	company
12.	(a)	cure	(b)	pure	(c)	lure	(d)	azure

SPELLING

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

Paragraph 1

- 1. games <u>eoosnlc</u>
- 2. within 24 hours of its aselree
- 3. people waited outside stores <u>tinhrevgo</u>
- 4. thousands of dexitec fans
- 5. <u>ulrty</u> a special moment
- 6. holiday gift wishes this <u>nssoae</u>

Paragraph 2

- 7. customers were <u>iappodeindst</u>
- 8. They saw error <u>ssagmees</u>
- 9. <u>uoepldad</u> an update
- 10. become Iseesus
- 11. customer orptusp
- 12. its big <u>avlri</u> Sony

PUT THE TEXT BACK TOGETHER

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

Number these lines in the correct order.

()	messages soon after they switched the machine on and uploaded an update. The update caused the machine to
()	overnight to buy it. Company executives said it was an exciting product and the best console they have ever
()	and running." Microsoft needs to act quickly because its big rival Sony also has a new console – the PlayStation 4. It is
()	up to get their Xbox One, and their love for gaming, was truly a special moment for
()	everyone on the Xbox team." He added: "We are working hard to create more Xbox One consoles
()	and look forward to fulfilling holiday gift wishes this season."
()	\$80 cheaper than the Xbox One and gamers are calling it a "pure gaming machine".
()	needed to do. It said: "If a user is experiencing a stall for more than 10 minutesthey should
(1)	Microsoft's new games console, the Xbox One, sold more than one million consoles within 24 hours
()	Many Xbox One customers were disappointed after buying the console. They saw error
()	made. Microsoft spokesman Yusuf Mehdi said: "Seeing thousands of excited fans lined
()	contact Xbox customer support and we will work with them to troubleshoot and get them up
()	of its release. It has sold out in most of the 13 countries that were selling it. Many people waited outside stores
()	"brick". This is a gaming word, which means to become useless. Microsoft explained to Britain's Sky News what users

PUT THE WORDS IN THE RIGHT ORDER

within million than 24 consoles Sold hours one more.					
13 countries It has sold out in most of the.					
outside people to stores waited buy overnight Many it.					
fans excited of Thousands One Xbox their get to up lined.					
Xbox a for the Truly moment on team special everyone.					
the buying after disappointed were Customers console.					
switched uploaded on the an and They update machine.					
means which , word gaming a is This useless become to.					
up them get and Troubleshoot running and.					
a Its also console rival Sony new big has.					

CIRCLE THE CORRECT WORD (20 PAIRS)

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

Microsoft's new games console, the Xbox One, sold *more / over* than one million consoles *within / insides* 24 hours of its release. It has sold *up / out* in most of the 13 countries that were selling it. Many people waited outside stores *overnight / underground* to buy it. Company *executives / executive* said it was an exciting product and the best console they have *even / ever* made. Microsoft spokesman Yusuf Mehdi said: "*Seeing / Seen* thousands of excited fans lined *down / up* to get their Xbox One, and their love for gaming, was *truly / truth* a special moment for everyone on the Xbox team." He added: "We are working hard to create more Xbox One consoles and look forward to fulfilling holiday gift *wishful / wishes* this season."

Many Xbox One customers were *disappointed / disappointment* after buying the console. They saw error *message / messages* soon after they switched the machine on and uploaded *in / an* update. The update caused the machine to "brick". This is *a / the* gaming word, which means to become *useless / useful*. Microsoft explained to Britain's Sky News what users needed to do. It said: "If a *usage / user* is experiencing a stall for more than 10 minutes...they should *contract / contact* Xbox customer support and we will work with them to troubleshoot and get them *up / out* and running." Microsoft needs to act quickly because its big *rival / rivalry* Sony also has a new console – the PlayStation 4. It is \$80 cheaper than the Xbox One and gamers are calling it a "*pure / cure* gaming machine".

Talk about the connection between each pair of words in italics, and why the correct word is correct.

INSERT THE VOWELS (a, e, i, o, u)

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

M_cr_s_ft's n_w g_m_s c_ns_l_, th_ Xb_x _n_, s_ld mr thn n mll ncnslswthn 24 h rs f _ts r_l__s_. _t h_s s_ld __t _n m_st _f th_ 13 c__ntr__s th_t w_r_ s_II_ng _t. M_ny p__pI_ w__t_d __ts_d_ st_r_s _v_rn_ght t_ b_y _t. C_mp_ny _x_c_t_v_s s__d _t w_s _n _xc_t_ng pr_d_ct _nd th_ $b_st \quad c_ns_l_ \quad th_y \quad h_v_ \quad _v_r \quad m_d_. \quad M_cr_s_ft$ sp_k_sm_n Y_s_f M_hd_ s__d: "S___ng th__s_nds _f _xc_t_d f_ns l_n_d _p t_ g_t th__r Xb_x _n_, _nd th__r l_v_ f_r g_m_ng, w_s tr_ly _ sp_c__l m_m_nt f_r _v_ry_n_ _n th_ Xb_x t__m." H_ _dd_d: "W_ _r_ w_rk_ng h_rd t_ cr__t_ m_r_ Xb_x _n_ c_ns_l_s _nd I__k f_rw_rd t_ f_lf_ll_ng h_l_d_y g_ft w_sh_s th_s s__s_n." M_ny Xb_x _n_ c_st_m_rs w_r_ d_s_pp__nt_d _ft_r b_y_ng th_ c_ns_l_. Th_y s_w _rr_r m_ss_g_s s__n _ft_r th_y sw_tch_d th_ m_ch_n_ _n _nd _pl__d_d _n _pd_t_. Th_ _pd_t_ c__s_d th_ m_ch_n_ t_ "br_ck". Th_s _s _ g_m_ng w_rd, wh_ch m__ns t_ b_c_m_ _s_l_ss. M_cr_s_ft _xpl__n_d t_ Br_t__n's Sky N_ws _xp_r__nc_ng _ st_ll f_r m_r_ th_n 10 m_n_t_s...th_y sh Idc nt ct Xb x c st m r s pp rt nd w w II w rk w_th th_m t_ tr__bl_sh__t _nd g_t th_m _p _nd r_nn_ng." M_cr_s_ft n__ds t__ct q__ckly b_c__s__ts b_g r_v_l S_ny _ls_ h_s _ n_w c_ns_l_ - th_ Pl_ySt_t__n 4. _t _s \$80 ch__p_r th_n th_ Xb_x _n_ _nd g_m_rs _r_ c_ll_ng _t _ "p_r_ g_m_ng m_ch_n_".

PUNCTUATE THE TEXT AND ADD CAPITALS

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

microsoft's new games console the xbox one sold more than one million consoles within 24 hours of its release it has sold out in most of the 13 countries that were selling it many people waited outside stores overnight to buy it company executives said it was an exciting product and the best console they have ever made microsoft spokesman yusuf mehdi said "seeing thousands of excited fans lined up to get their xbox one and their love for gaming was truly a special moment for everyone on the xbox team" he added "we are working hard to create more xbox one consoles and look forward to fulfilling holiday gift wishes this season"

many xbox one customers were disappointed after buying the console they saw error messages soon after they switched the machine on and uploaded an update the update caused the machine to "brick" this is a gaming word which means to become useless microsoft explained to britain's sky news what users needed to do it said "if a user is experiencing a stall for more than 10 minutes...they should contact xbox customer support and we will work with them to troubleshoot and get them up and running" microsoft needs to act quickly because its big rival sony also has a new console – the playstation 4 it is \$80 cheaper than the xbox one and gamers are calling it a "pure gaming machine"

PUT A SLASH (/) WHERE THE SPACES ARE

From http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html

Microsoft'snewgamesconsole,theXboxOne,soldmorethanonemillio nconsoleswithin24hoursofitsrelease.Ithassoldoutinmostofthe13co untriesthatweresellingit. Manypeoplewaitedoutsidestoresovernigh ttobuyit.Companyexecutivessaiditwasanexcitingproductandthebe stconsoletheyhaveevermade. Microsoftspokesman Yusuf Mehdisaid :"SeeingthousandsofexcitedfanslineduptogettheirXboxOne,andth eirloveforgaming, wastruly aspecial moment for every one on the Xbox team."Headded:"WeareworkinghardtocreatemoreXboxOneconsol esandlookforwardtofulfillingholidaygiftwishesthisseason."ManyXb oxOnecustomersweredisappointedafterbuyingtheconsole. They sa werrormessagessoonaftertheyswitchedthemachineonanduploade danupdate. The update caused the machine to "brick". This is a gaming word, which means to be come useless. Microsoft explained to Britain's SkyNewswhatusersneededtodo.Itsaid:"Ifauserisexperiencingastal Iformorethan10minutes...theyshouldcontactXboxcustomersupport andwewillworkwiththemtotroubleshootandgetthemupandrunning. "MicrosoftneedstoactquicklybecauseitsbigrivalSonyalsohasanewc onsole-thePlayStation4.Itis\$80cheaperthantheXboxOneandga mersarecallingita"puregamingmachine".

FREE WRITING

 $From \ \ \, \underline{http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html}$

Write about ga i	mes consoles fo	or 10 minutes.	Comment on your	partner's paper.

ACADEMIC WRITING

 $From \ \ \, \underline{http://www.BreakingNewsEnglish.com/1311/131126-xbox-one.html}$

Computer games are better for people than board games and card games.				

HOMEWORK

- **1. VOCABULARY EXTENSION:** Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.
- **2. INTERNET:** Search the Internet and find out more about Microsoft's Xbox One. Share what you discover with your partner(s) in the next lesson.
- **3. GAMES CONSOLES:** Make a poster about games consoles. Show your work to your classmates in the next lesson. Did you all have similar things?
- **4. RIVALS:** Write a magazine article about Sony and Microsoft being rivals. Include imaginary interviews with people who prefer Sony and people who prefer Microsoft.

Read what you wrote to your classmates in the next lesson. Write down any new words and expressions you hear from your partner(s).

- **5. WHAT HAPPENED NEXT?** Write a newspaper article about the next stage in this news story. Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.
- **6. LETTER:** Write a letter to a gaming expert. Ask him/her three questions about games consoles. Give him/her three ideas on how to make them better. Read your letter to your partner(s) in your next lesson. Your partner(s) will answer your questions.

ANSWERS

TRUE / FALSE (p.4)

a F b T c F d T e T f F g F h T

SYNONYM MATCH (p.4)

- 1. within
- 2 buy
- 3. lined
- 4. truly
- 5. gift
- 6. disappointed
- 7. update
- 8. stall
- 9. troubleshoot
- 10. rival

- a. inside
- b. purchase
- c. queued
- d. genuinely
- e. present
- f. upset
- g. upgrade
- h. freeze
- i. fix
- j. competitor

COMPREHENSION QUESTIONS (p.8)

- 1. Over 1,000,000
- 2. 13
- 3. A Microsoft spokesman
- 4. Line up
- 5. Make more consoles
- 6. Error messages
- 7. To become useless
- 8. Customer support
- 9. Its rival Sony has a new console
- 10. \$80

MULTIPLE CHOICE - QUIZ (p.9)

1. a 2. c 3. d 4. b 5. a 6. d 7. c 8. b 9. c 10. b

ALL OTHER EXERCISES

Please check for yourself by looking at the Article on page 2. (It's good for your English ;-)