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Level 3

No purchase needed to sit in Starbucks cafes

22nd May, 2018

<https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

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Please try Levels 0, 1 and 2 (they are easier).

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THE ARTICLE

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

The cafe chain Starbucks has made a new policy about who can use its cafes. Starbucks CEO Howard Schultz has announced that anyone can enter a Starbucks cafe in the USA without needing to make a purchase. That means people are free to sit in the cafe or use the restrooms. Mr Schultz has asked all Starbucks staff to treat every person entering the cafe as a customer. He said: "Any person who enters our spaces, including patios, cafes and restrooms, regardless of whether they make a purchase, is considered a customer." This means people can simply use Starbucks to sit down, relax and use the Internet. The new policy applies to more than 8,000 cafes in the United States.

The new policy will also make it easier for store managers and baristas to do their job. There have been high-profile cases recently of managers asking real customers to leave a cafe or telling them they cannot use the bathroom. On April 12, two black men were arrested and escorted out of a Philadelphia Starbucks in handcuffs for waiting for a friend to arrive before they ordered. A week later, another black man was told he could not use the bathroom because he hadn't bought anything. He posted a video online of a white man using the bathroom in the same cafe without buying anything first. Mr Schultz said he didn't want to make Starbucks a public bathroom, but the new policy was "the right thing" to do.

Sources: <https://mashable.com/2018/05/19/new-starbucks-policy-buy-something-sit-bathroom/>
<https://slate.com/news-and-politics/2018/05/you-can-now-officially-sit-in-any-starbucks-and-use-the-bathroom-without-buying-anything.html>
<https://www.npr.org/sections/thetwo-way/2018/05/11/610337214/starbucks-will-give-people-the-key-to-restroom-regardless-of-purchase-ceo-says>

WARM-UPS

1. STARBUCKS: Students walk around the class and talk to other students about Starbucks. Change partners often and share your findings.

2. CHAT: In pairs / groups, talk about these topics or words from the article. What will the article say about them? What can you say about these words and your life?

cafe / chain / policy / purchase / restrooms / customer / relax / sit down / Internet / store / high-profile / manager / arrested / handcuffs / video / online / the right thing

Have a chat about the topics you liked. Change topics and partners frequently.

3. PUBLIC SPACES: Students A **strongly** believe all cafes are public spaces for us to use freely; Students B **strongly** believe they are not. Change partners again and talk about your conversations.

4. CAFES: How can they be better? Complete this table with your partner(s). Change partners often and share what you wrote.

	How can these things be better?	Will cafes make these changes?
Menu		
Internet		
Tables		
Staff		
Bathrooms		
Music		

5. RESTROOM: Spend one minute writing down all of the different words you associate with the word "restroom". Share your words with your partner(s) and talk about them. Together, put the words into different categories.

6. FREE: Rank these with your partner. Put the most important things that should be free in cafes at the top. Change partners often and share your rankings.

- wifi
- water
- tissues
- newspapers
- bathroom use
- refills
- snacks
- service (no tips)

VOCABULARY MATCHING

Paragraph 1

- | | |
|---------------|---|
| 1. policy | a. In any case or situation; in any event. |
| 2. announced | b. Made a statement to many people about a fact, happening, or plan. |
| 3. purchase | c. A room with a toilet in it; bathroom; washroom; toilet. |
| 4. restrooms | d. Rules, or a plan of action used by a business, government or person. |
| 5. customer | e. Thought to be. |
| 6. regardless | f. A thing that has been bought; the action of buying something. |
| 7. considered | g. A person, business or organization that buys goods or services from a store or business. |

Paragraph 2

- | | |
|-----------------|--|
| 8. high-profile | h. Large, lockable metal rings that the police put on people's wrists. |
| 9. cases | i. Taken away by the police. |
| 10. arrested | j. Sent something online to a social media site, YouTube or other website. |
| 11. handcuffs | k. Getting a lot of attention or publicity in the news. |
| 12. ordered | l. Examples or instances of a particular situation; an example of something happening. |
| 13. posted | m. Open for all the people to use; all the people. |
| 14. public | n. Asked a server in a restaurant for food or drinks. |

BEFORE READING / LISTENING

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

1. TRUE / FALSE: Read the headline. Guess if a-h below are true (T) or false (F).

- a. Starbucks' no-purchase-necessary policy is not new. **T / F**
- b. The Starbucks CEO said anyone entering a cafe is a customer. **T / F**
- c. The CEO said people who sit in Starbucks' patios are not customers. **T / F**
- d. The new policy will be used in 18,000 Starbucks across the USA. **T / F**
- e. The new policy will make life easier for store managers. **T / F**
- f. Two real Starbucks' customers were arrested for waiting for a friend. **T / F**
- g. A black man was told he could not use a Starbucks restroom. **T / F**
- h. The CEO always wanted the public to use Starbucks bathrooms for free. **T / F**

2. SYNONYM MATCH: (The words in **bold** are from the news article.)

- | | |
|----------------------|------------------|
| 1. policy | a. toilets |
| 2. announced | b. communal |
| 3. purchase | c. taken |
| 4. restrooms | d. buy |
| 5. considered | e. authentic |
| 6. cases | f. guidelines |
| 7. real | g. put |
| 8. escorted | h. thought to be |
| 9. posted | i. said |
| 10. public | j. instances |

3. PHRASE MATCH: (Sometimes more than one choice is possible.)

- | | |
|--|---------------------------|
| 1. a new policy about who | a. profile cases recently |
| 2. treat every person entering the cafe | b. more than 8,000 cafes |
| 3. regardless of whether | c. to do |
| 4. people can simply use Starbucks | d. for store managers |
| 5. The new policy applies to | e. as a customer |
| 6. The new policy will also make it easier | f. and escorted out |
| 7. There have been high- | g. can use its cafes |
| 8. two black men were arrested | h. online |
| 9. He posted a video | i. to sit down |
| 10. the new policy was "the right thing" | j. they make a purchase |

GAP FILL

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

The cafe (1) _____ Starbucks has made a new policy about who can use its cafes. Starbucks CEO Howard Schultz has (2) _____ that anyone can (3) _____ a Starbucks cafe in the USA without needing to make a (4) _____. That means people are free to sit in the cafe or use the restrooms. Mr Schulz has asked all Starbucks staff to (5) _____ every person entering the cafe as a customer. He said: "Any person who enters our spaces, including patios, cafes and restrooms, regardless of (6) _____ they make a purchase, is considered a customer." This means people can (7) _____ use Starbucks to sit down, relax and use the Internet. The new policy (8) _____ to more than 8,000 cafes in the United States.

purchase
announced
applies
treat
chain
simply
enter
whether

The new policy will also make it (9) _____ for store managers and baristas to do their job. There have been high-profile (10) _____ recently of managers asking (11) _____ customers to leave a cafe or telling them they cannot use the bathroom. On April 12, two black men were (12) _____ and escorted out of a Philadelphia Starbucks in handcuffs for waiting for a friend to arrive before they ordered. A week (13) _____, another black man was told he could not use the bathroom because he hadn't bought anything. He (14) _____ a video online of a white man using the bathroom in the same cafe without buying anything (15) _____. Mr Schultz said he didn't want to make Starbucks a public bathroom, but the new (16) _____ was "the right thing" to do.

cases
first
later
arrested
policy
easier
posted
real

LISTENING – Guess the answers. Listen to check.

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

- 1) The cafe chain Starbucks has made a new policy about who can _____
 - a. uses its cafes
 - b. used its cafes
 - c. use its cafes
 - d. using its cafes
- 2) anyone can enter a Starbucks cafe in the USA without needing to _____
 - a. maker purchase
 - b. make app purchase
 - c. make an app purchase
 - d. make a purchase
- 3) asked all Starbucks staff to treat every person entering the cafe _____
 - a. as a customer
 - b. was a customer
 - c. has a customer
 - d. ask a customer
- 4) cafes and restrooms, regardless of whether they make a purchase, is _____ customer
 - a. considers a
 - b. considered a
 - c. consider it a
 - d. considered as
- 5) This means people can simply use Starbucks to sit down, relax _____ Internet
 - a. and use the
 - b. and use an
 - c. and use all
 - d. and use cafe
- 6) The new policy will also make it easier for store managers and baristas to _____
 - a. do them job
 - b. do there job
 - c. do their job
 - d. do theirs job
- 7) two black men were arrested and escorted out of a Philadelphia Starbucks _____
 - a. on handcuffs
 - b. by handcuffs
 - c. in handcuffs
 - d. out handcuffs
- 8) He posted a video online of a white man using the bathroom in _____
 - a. this same cafe
 - b. the sum cafe
 - c. this some cafe
 - d. the same cafe
- 9) a white man using the bathroom in the same cafe without buying _____
 - a. anything first
 - b. anything fast
 - c. anything frisk
 - d. anything frisky
- 10) Mr Schultz said he didn't want to make Starbucks _____
 - a. a publican bathroom
 - b. a publicize bathroom
 - c. a publicity bathroom
 - d. a public bathroom

LISTENING – Listen and fill in the gaps

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

The cafe chain Starbucks has (1) _____ policy about who can use its cafes. Starbucks CEO Howard Schultz has announced that anyone (2) _____ Starbucks cafe in the USA without needing to make a purchase. That means people are (3) _____ in the cafe or use the restrooms. Mr Schulz has asked all Starbucks staff to treat every person entering the cafe as a customer. He said: "Any person who (4) _____, including patios, cafes and restrooms, regardless of whether they make a purchase, is considered a customer." This means people (5) _____ Starbucks to sit down, relax and use the Internet. The new policy applies (6) _____ 8,000 cafes in the United States.

The new policy will also (7) _____ for store managers and baristas to do their job. There have been high-profile cases recently of managers asking real customers (8) _____ cafe or telling them they cannot use the bathroom. On April 12, two black men were arrested and escorted (9) _____ Philadelphia Starbucks in handcuffs for waiting for a friend to arrive before they ordered. A week later, another black man (10) _____ could not use the bathroom because he hadn't bought anything. He posted a video online of a white man using the bathroom in the same (11) _____ anything first. Mr Schultz said he didn't want to make Starbucks a public bathroom, but (12) _____ was "the right thing" to do.

COMPREHENSION QUESTIONS

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

1. What is Howard Schultz's job title?
2. Which Starbucks cafes does the new policy apply to?
3. What are people now considered to be when they walk into Starbucks?
4. What else can people use for free in Starbucks apart from bathrooms?
5. How many cafes does the new policy apply to?
6. Whose jobs will be easier because of the new policy?
7. What kinds of cases have there been recently?
8. What were two black men wearing when they were escorted from a cafe?
9. What did a man post a video of online?
10. What did Howard Schultz not want to make Starbucks into?

MULTIPLE CHOICE - QUIZ

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

- 1) What is Howard Schultz's job title?
 - a) VP
 - b) President
 - c) CEO
 - d) Chief Financial Officer
- 2) Which Starbucks cafes does the new policy apply to?
 - a) all Starbucks in the USA
 - b) Starbucks in Seattle
 - c) all North American Starbucks
 - d) Starbucks worldwide
- 3) What are people now considered to be when they walk into Starbucks?
 - a) customers
 - b) coffee drinkers
 - c) public
 - d) Internet users
- 4) What else can people use for free in Starbucks apart from bathrooms?
 - a) local museums
 - b) the Internet
 - c) towels
 - d) coffee machines
- 5) How many cafes does the new policy apply to?
 - a) less than 8,---
 - b) exactly 8,000
 - c) around 8,000
 - d) over 8,000
- 6) Whose jobs will be easier because of the new policy?
 - a) coffee companies
 - b) store managers and baristas
 - c) CEOs
 - d) cleaners
- 7) What kinds of cases have there been recently?
 - a) high-profile cases
 - b) big cases
 - c) heavy cases
 - d) standard cases
- 8) What were two black men wearing when they were escorted from a cafe?
 - a) white T-shirts
 - b) suits
 - c) handcuffs
 - d) jeans
- 9) What did a man post a video of online?
 - a) a friend arriving
 - b) a black man using a bathroom
 - c) people drinking coffee
 - d) a white man using a bathroom
- 10) What did Howard Schultz not want to make Starbucks into?
 - a) a public bathroom
 - b) a coffee shop
 - c) a bad place
 - d) a free place

ROLE PLAY

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

Role A – Refills

You think refills are the most important thing to be free in cafes. Tell the others three reasons why. Tell them why their things should not be free. Also, tell the others how much we should pay for these (and why): bathroom use, water or wifi.

Role B – Bathroom Use

You think bathroom use is the most important thing to be free in cafes. Tell the others three reasons why. Tell them why their things should not be free. Also, tell the others how much we should pay for these (and why): refills, water or wifi.

Role C – Water

You think water is the most important thing to be free in cafes. Tell the others three reasons why. Tell them why their things should not be free. Also, tell the others how much we should pay for these (and why): bathroom use, refills or wifi.

Role D – Wifi

You think wifi is the most important thing to be free in cafes. Tell the others three reasons why. Tell them why their things should not be free. Also, tell the others how much we should pay for these (and why): bathroom use, water or refills.

AFTER READING / LISTENING

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

1. WORD SEARCH: Look in your dictionary / computer to find collocates, other meanings, information, synonyms ... for the words 'purchase' and 'cafe'.

purchase	cafe
-----------------	-------------

- Share your findings with your partners.
- Make questions using the words you found.
- Ask your partner / group your questions.

2. ARTICLE QUESTIONS: Look back at the article and write down some questions you would like to ask the class about the text.

- Share your questions with other classmates / groups.
- Ask your partner / group your questions.

3. GAP FILL: In pairs / groups, compare your answers to this exercise. Check your answers. Talk about the words from the activity. Were they new, interesting, worth learning...?

4. VOCABULARY: Circle any words you do not understand. In groups, pool unknown words and use dictionaries to find their meanings.

5. TEST EACH OTHER: Look at the words below. With your partner, try to recall how they were used in the text:

<ul style="list-style-type: none">• who• needing• treat• spaces• simply• applies	<ul style="list-style-type: none">• easier• cases• escorted• waiting• later• public
---	--

CAFES SURVEY

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

Write five GOOD questions about cafes in the table. Do this in pairs. Each student must write the questions on his / her own paper.

When you have finished, interview other students. Write down their answers.

	STUDENT 1 _____	STUDENT 2 _____	STUDENT 3 _____
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.

CAFES DISCUSSION

STUDENT A's QUESTIONS (Do not show these to student B)

1. What did you think when you read the headline?
2. What images are in your mind when you hear the word 'cafe'?
3. What do you know about Starbucks?
4. Do you prefer big chain cafes or small, independent ones?
5. Do you think Starbucks has made the right decision?
6. What are the disadvantages for Starbucks of the new policy?
7. Would you sit in Starbucks without buying anything?
8. How often do you go to cafes?
9. Do you think the new policy will make Starbucks more money?
10. Should all cafes follow Starbucks' example?

No purchase needed to sit in Starbucks cafes – 22nd May, 2018
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CAFES DISCUSSION

STUDENT B's QUESTIONS (Do not show these to student A)

11. Did you like reading this article? Why/not?
12. What do you think of when you hear the word 'purchase'?
13. What do you think about what you read?
14. What do you think about cafes?
15. What do you know about the high-profile cases?
16. Have you ever been asked to leave a place?
17. Were the Starbucks staff being racist?
18. Do you ever judge someone by his/her colour?
19. Will Starbucks now become a public bathroom?
20. What questions would you like to ask the CEO of Starbucks?

DISCUSSION (Write your own questions)

STUDENT A's QUESTIONS (Do not show these to student B)

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

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DISCUSSION (Write your own questions)

STUDENT B's QUESTIONS (Do not show these to student A)

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

LANGUAGE - CLOZE

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

The cafe chain Starbucks has made a (1) _____ policy about who can use its cafes. Starbucks CEO Howard Schultz has announced that anyone can enter a Starbucks cafe in the USA without (2) _____ to make a purchase. That means people are free to sit in the cafe or use the restrooms. Mr Schulz has asked all Starbucks staff to (3) _____ every person entering the cafe as a customer. He said: "Any person who enters our spaces, (4) _____ patios, cafes and restrooms, regardless of whether they make a purchase, is (5) _____ a customer." This means people can simply use Starbucks to sit down, relax and use the Internet. The new policy applies (6) _____ more than 8,000 cafes in the United States.

The new policy will also make it easier for store managers and baristas to do their job. There have been high-profile (7) _____ recently of managers asking real customers to leave a cafe or telling them they cannot use the bathroom. On April 12, two black men were arrested and (8) _____ out of a Philadelphia Starbucks in (9) _____ for waiting for a friend to arrive before they ordered. A week later, another black man was told he could not use the bathroom because he hadn't bought anything. He (10) _____ a video online of a white man using the bathroom in the (11) _____ cafe without buying anything first. Mr Schultz said he didn't want to make Starbucks a public bathroom, but the new policy was "the (12) _____ thing" to do.

Put the correct words from the table below in the above article.

- | | | | | |
|-----|---------------|----------------|-----------------|-----------------|
| 1. | (a) anew | (b) newly | (c) new | (d) newt |
| 2. | (a) needing | (b) needy | (c) needless | (d) necessary |
| 3. | (a) treat | (b) treatment | (c) treaty | (d) treats |
| 4. | (a) including | (b) includes | (c) include | (d) included |
| 5. | (a) consider | (b) considered | (c) considering | (d) considerate |
| 6. | (a) at | (b) of | (c) by | (d) to |
| 7. | (a) cakes | (b) cages | (c) cases | (d) capes |
| 8. | (a) deported | (b) assorted | (c) scorched | (d) escorted |
| 9. | (a) handcuffs | (b) bracelets | (c) cufflinks | (d) handouts |
| 10. | (a) pasted | (b) posted | (c) posed | (d) poised |
| 11. | (a) sameness | (b) same | (c) some | (d) sum |
| 12. | (a) righting | (b) rights | (c) right | (d) rightly |

SPELLING

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

Paragraph 1

1. made a new lpoiyc
2. nnaencoud that anyone can enter
3. use the terssmroo
4. easrdeslgr of whether they make a purchase
5. considered a usreotcm
6. saleipp to more than 8,000 cafes

Paragraph 2

7. make it asiere
8. high-ripolfe cases
9. arrested and tescdroe out
10. in dfnsuhafc
11. he hadn't gouthb anything
12. posted a video lienon

PUT THE TEXT BACK TOGETHER

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

Number these lines in the correct order.

- () to sit in the cafe or use the restrooms. Mr Schulz has asked all Starbucks staff to treat every
- () cafes and restrooms, regardless of whether they make a purchase, is considered
- () profile cases recently of managers asking real customers to leave a cafe or telling them they cannot use
- () Internet. The new policy applies to more than 8,000 cafes in the United States.
- () person entering the cafe as a customer. He said: "Any person who enters our spaces, including patios,
- () a customer." This means people can simply use Starbucks to sit down, relax and use the
- (**1**) The cafe chain Starbucks has made a new policy about who can use its cafes. Starbucks CEO Howard Schultz has
- () Starbucks a public bathroom, but the new policy was "the right thing" to do.
- () announced that anyone can enter a Starbucks cafe in the USA without needing to make a purchase. That means people are free
- () the bathroom. On April 12, two black men were arrested and escorted out of a Philadelphia Starbucks in
- () cafe without buying anything first. Mr Schultz said he didn't want to make
- () because he hadn't bought anything. He posted a video online of a white man using the bathroom in the same
- () The new policy will also make it easier for store managers and baristas to do their job. There have been high-
- () handcuffs for waiting for a friend to arrive before they ordered. A week later, another black man was told he could not use the bathroom

PUT THE WORDS IN THE RIGHT ORDER

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

1. policy who can A about use new cafes .
2. entering cafe Treat as customer . the a everyone
3. a Regardless purchase . of they whether make
4. sit down . simply Starbucks People can to use
5. 8,000 to new cafes . policy applies over The
6. new it will policy The easier . make also
7. high-profile have recently . There been cases
8. a for friend . for handcuffs In waiting
9. public He want make didn't to a bathroom . Starbucks
10. policy The to the was do . new right thing

CIRCLE THE CORRECT WORD (20 PAIRS)

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

The cafe *chain / string* Starbucks has made a new policy about who can use its cafes. Starbucks CEO Howard Schultz has *announced / announcement* that anyone can enter a Starbucks cafe in the USA without *need / needing* to make a purchase. That means people are *freezing / free* to sit in the cafe or use the restrooms. Mr Schulz has asked all Starbucks staff to *treatment / treat* every person entering the cafe *was / as* a customer. He said: "Any person who enters our spaces, *including / include* patios, cafes and restrooms, regardless of *weather / whether* they make a purchase, is considered a customer." This means people can *simply / simple* use Starbucks to sit down, relax and use the Internet. The new policy applies to more than 8,000 cafes *at / in* the United States.

The new policy will also make it *easily / easier* for store managers and baristas to do *their / them* job. There have been high-profile cases *recent / recently* of managers asking *real / really* customers to leave a cafe or telling them they cannot *use / usage* the bathroom. On April 12, two black men were arrested and *escorted / escort* out of a Philadelphia Starbucks in handcuffs for waiting for a friend to arrive before they ordered. A week later, another black man was *told / spoken* he could not use the bathroom because he hadn't bought anything. He posted *the / a* video online of a white man using the bathroom in the *same / some* cafe without buying anything first. Mr Schultz said he didn't want to make Starbucks a *public / publicity* bathroom, but the new policy was "the right thing" to do.

Talk about the connection between each pair of words in italics, and why the correct word is correct.

INSERT THE VOWELS (a, e, i, o, u)

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

T h _ c _ f _ c h _ _ n S t _ r _ b _ c _ k _ s h _ s m _ d _ _ n _ w
p _ l _ c _ y _ b _ _ t w h _ c _ n _ s _ t _ s c _ f _ s . S t _ r _ b _ c _ k _ s
C E O H _ w _ r _ d S c h _ l _ t _ z h _ s _ n _ n _ _ n _ c _ d t h _ t _ n
y _ n _ c _ n _ n _ t _ r _ _ S t _ r _ b _ c _ k _ s c _ f _ _ n t h _ U S A
w _ t h _ _ t n _ _ d _ n _ g t _ m _ k _ _ p _ r _ c _ h _ s _ . T h _ t m _ _
n _ s p _ _ p _ l _ _ r _ f _ r _ _ t _ s _ t _ n t h _ c _ f _ _ r _ s _ t
h _ r _ s _ t _ r _ _ m _ s . M r S c h _ l _ z h _ s _ s _ k _ d _ l _ l S t _ r
b _ c _ k _ s s t _ f _ f t _ t _ r _ _ t _ v _ r _ y p _ r _ s _ n _ n _ t _ r _ n _ g t
h _ c _ f _ _ s _ _ c _ s _ t _ m _ r . H _ s _ _ d : " A n y p _ r _ s _ n
w h _ _ n _ t _ r _ s _ _ r _ s _ p _ c _ s , _ n _ c _ l _ d _ n _ g p _ t _ _ s ,
c _ f _ s _ n _ d _ r _ s _ t _ r _ _ m _ s , r _ g _ r _ d _ l _ s _ s _ f _ w _ h _ t _ h _ r _ t
h _ y _ m _ k _ _ p _ r _ c _ h _ s _ , _ s _ c _ n _ s _ d _ r _ d _ _ c _ s _ t _ m _ r . "
T h _ s m _ _ n _ s p _ _ p _ l _ c _ n s _ m _ p _ l _ y _ s _ S t _ r _ b _ c _ k _ s
t _ s _ t _ d _ w _ n , r _ l _ x _ _ n _ d _ s _ t h _ I n t _ r _ n _ t . T h _
n _ w p _ l _ c _ y _ p _ p _ l _ _ s _ t _ m _ r _ t h _ n 8 , 0 0 0 c _ f _ s
_ n t h _ U n _ t _ d S t _ t _ s .

T h _ n _ w p _ l _ c _ y w _ l _ l _ l _ s _ m _ k _ _ t _ _ s _ _ r _ f _ r _ s
t _ r _ m _ n _ g _ r _ s _ n _ d b _ r _ s _ t _ s t _ d _ t h _ _ r _ j _ b . T
h _ r _ h _ v _ b _ _ n h _ g _ h - p _ r _ f _ l _ c _ s _ s r _ c _ n _ t _ l _ y _ f
m _ n _ g _ r _ s _ s _ k _ n _ g r _ _ l _ c _ s _ t _ m _ r _ s t _ l _ _ v _ _ c _ f _
_ r t _ l _ l _ n _ g t h _ m t h _ y c _ n _ n _ t _ s _ t h _ b _ t _ h _ r _ _ m
. O n A p r _ l 1 2 , t w _ b _ l _ c _ k m _ n w _ r _ _ r _ r _ s _ t _ d
_ n _ d _ s _ c _ r _ t _ d _ _ t _ f _ _ P h _ l _ d _ l _ p h _ _ S t _ r _ b _ c _ k _ s
_ n h _ n _ d _ c _ f _ f _ s _ f _ r w _ _ t _ n _ g _ f _ r _ _ f _ r _ _ n _ d t _ r
r _ v _ b _ f _ r _ t h _ y _ r _ d _ r _ d . A w _ _ k _ l _ t _ r , _ n _ t _ h _ r
b _ l _ c _ k m _ n w _ s t _ l _ d h _ c _ _ l _ d _ n _ t _ s _t h _ b _ t
h _ r _ _ m b _ c _ _ s _ h _ h _ d _ n ' t b _ _ g _ h _ t _ n _ y _ t _ h _ n _ g .
H _ p _ s _ t _ d _ _ v _ d _ _ _ n _ l _ n _ _ f _ _ w _ h _ t _ m _ n _ s _ n _ g t
h _ b _ t _ h _ r _ _ m _ n t h _ s _ m _ c _ f _ w _ t h _ _ t b _ y _ n _ g
_ n _ y _ t _ h _ n _ g f _ r _ s _ t . M r S c h _ l _ t _ z s _ _ d h _ d _ d _ n '
t w _ n _ t t _ m _ k _ S t _ r _ b _ c _ k _ s _ p _ b _ l _ c b _ t _ h _ r _ _ m ,
b _ t t h _ n _ w p _ l _ c _ y w _ s " t h _ r _ g _ h _ t t h _ n _ g "
t _ d _ .

PUNCTUATE THE TEXT AND ADD CAPITALS

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

the cafe chain starbucks has made a new policy about who can use its cafes starbucks ceo howard schultz has announced that anyone can enter a starbucks cafe in the usa without needing to make a purchase that means people are free to sit in the cafe or use the restrooms mr schulz has asked all starbucks staff to treat every person entering the cafe as a customer he said any person who enters our spaces including patios cafes and restrooms regardless of whether they make a purchase is considered a customer this means people can simply use starbucks to sit down relax and use the internet the new policy applies to more than 8000 cafes in the united states the new policy will also make it easier for store managers and baristas to do their job there have been highprofile cases recently of managers asking real customers to leave a cafe or telling them they cannot use the bathroom on april 12 two black men were arrested and escorted out of a philadelphia starbucks in handcuffs for waiting for a friend to arrive before they ordered a week later another black man was told he could not use the bathroom because he hadnt bought anything he posted a video online of a white man using the bathroom in the same cafe without buying anything first mr schultz said he didnt want to make starbucks a public bathroom but the new policy was the right thing to do

PUT A SLASH (/) WHERE THE SPACES ARE

From <https://breakingnewsenglish.com/1805/180522-starbucks-cafes.html>

ThecafechainStarbuckshasmadeanewpolicyaboutwhocanuseitscafes. StarbucksCEOHowardSchultzhasannouncedthatanyonecanentera StarbuckscafeintheUSAwithoutneedingtomakeapurchase. Thatmeanspeoplearefreetositinthecafeorusethe restrooms. MrSchulzhasaskedallStarbucksstafftotreateverypersonenteringthecafeasacustomer. Hesaid:"Anypersonwhoentersourspace,includingpatios,cafesandrestrooms,regardlessofwhethertheymakeapurchase, isconsideredacustomer." ThismeanspeoplecansimplyuseStarbuckstositdown, relaxandusetheInternet. Thenewpolicyappliestomorethan8,000cafesintheUnitedStates. Thenewpolicywillalsomakeiteasierforstoremanagersandbaristastodotheirjob. Therehavebeenhigh-profilecasesrecentlyofmanagersaskingrealcustomerstoleaveacafeortellingthemtheycannotusethebathroom. OnApril12, twoblackmenwerearrestedandescortedoutofaPhiladelphiaStarbucksinhandcuffsforwaitingforafriendtoarrivebeforetheyordered. Aweeklater, anotherblackmanwastoldhecouldnotusethebathroombecausehehadn'tboughtanything. Hepostedavideoonlineofawhitemanusingthebathroominthesamecafewithoutbuyinganythingfirst. MrSchultzsaidhedidn'twanttomakeStarbucksapublicbathroom, butthenewpolicywas"therightthing"todo.

HOMework

1. VOCABULARY EXTENSION: Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

2. INTERNET: Search the Internet and find out more about this news story. Share what you discover with your partner(s) in the next lesson.

3. CAFES: Make a poster about cafes. Show your work to your classmates in the next lesson. Did you all have similar things?

4. NO PURCHASE NEEDED: Write a magazine article about no purchase being needed in all cafes. Include imaginary interviews with people who are for and against this.

Read what you wrote to your classmates in the next lesson. Write down any new words and expressions you hear from your partner(s).

5. WHAT HAPPENED NEXT? Write a newspaper article about the next stage in this news story. Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.

6. LETTER: Write a letter to an expert on cafes. Ask him/her three questions about them. Give him/her three of your ideas on how to make them better. Read your letter to your partner(s) in your next lesson. Your partner(s) will answer your questions.

ANSWERS

VOCABULARY (p.4)

1. d 2. b 3. f 4. c 5. g 6. a 7. e
8. k 9. l 10. i 11. h 12. n 13. j 14. m

TRUE / FALSE (p.5)

- a F b T c F d F e T f T g T h F

SYNONYM MATCH (p.5)

- | | |
|---------------|------------------|
| 1. policy | a. guidelines |
| 2. announced | b. said |
| 3. purchase | c. buy |
| 4. restrooms | d. toilets |
| 5. considered | e. thought to be |
| 6. cases | f. instances |
| 7. real | g. authentic |
| 8. escorted | h. taken |
| 9. posted | i. put |
| 10. public | j. communal |

COMPREHENSION QUESTIONS (p.9)

1. CEO
2. All Starbucks in the USA
3. Customers
4. The Internet
5. Over 8,000
6. Store managers and baristas
7. High-profile cases
8. Handcuffs
9. A white man using a bathroom
10. A public bathroom

WORDS IN THE RIGHT ORDER (p.20)

1. A new policy about who can use cafes.
2. Treat everyone entering the cafe as a customer.
3. Regardless of whether they make a purchase.
4. People can simply use Starbucks to sit down.
5. The new policy applies to over 8,000 cafes.
6. The new policy will also make it easier.
7. There have been high-profile cases recently.
8. In handcuffs for waiting for a friend.
9. He didn't want to make Starbucks a public bathroom.
10. The new policy was the right thing to do.

MULTIPLE CHOICE - QUIZ (p.10)

1. c 2. a 3. a 4. b 5. d 6. b 7. a 8. c 9. d 10. a

ALL OTHER EXERCISES

Please check for yourself by looking at the Article on page 2.
(It's good for your English ;-)