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Level 2 – 12th March, 2020

Amazon starts selling cashier-less technology

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<https://breakingnewsenglish.com/2003/200312-cashier-less-technology-2.html>

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Please try Levels 0, 1 and 3. They are (a little) harder.

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THE READING

From <https://breakingnewsenglish.com/2003/200312-cashier-less-technology-2.html>

The online store Amazon will sell its cashier-less technology to other stores and retail outlets. The technology is called "Just Walk Out". This software means stores do not need cashiers. Shoppers scan an app when they go into a store, then put their shopping in their bag and then... just walk out of the store. The software calculates the cost of the customer's shopping and charges the customer's Amazon account. The new software deducts the customer's credit card or other payment card instead. Amazon has been using the software for the past two years in its own Go Grocery stores.

The Just Walk Out software will cut the number of employees stores need. Stores will put many small cameras on the ceiling. These link to software that detects what customers have in their bag. The software then bills the customer and issues a receipt online. Amazon could make a lot of money from the software. Many stores want it to remove one of the biggest customer complaints - slow checkouts. Amazon said the software would let store staff, "focus on more valuable activities". However, a retail expert worries that, "there will be fewer jobs as automation comes in".

Sources: <https://www.bbc.com/news/technology-51801674>
<https://www.digitaltrends.com/cool-tech/amazon-offers-its-cashier-free-technology-to-other-retailers/>
<https://www.cnet.com/news/amazon-is-selling-its-cashierless-checkout-tech-to-other-retailers/>

PHRASE MATCHING

From <https://breakingnewsenglish.com/2003/200312-cashier-less-technology-2.html>

PARAGRAPH ONE:

- | | |
|--------------------------------------|------------------------|
| 1. retail | a. credit card |
| 2. This software means stores do not | b. app |
| 3. Shoppers scan an | c. two years |
| 4. just walk out | d. need cashiers |
| 5. calculates the cost of the | e. outlets |
| 6. software deducts the customer's | f. the software |
| 7. Amazon has been using | g. customer's shopping |
| 8. for the past | h. of the store |

PARAGRAPH TWO:

- | | |
|--------------------------------|-----------------|
| 1. cut the number of employees | a. activities |
| 2. The software then bills | b. of money |
| 3. Amazon could make a lot | c. expert |
| 4. the biggest customer | d. the customer |
| 5. slow | e. comes in |
| 6. focus on more valuable | f. complaints |
| 7. a retail | g. checkouts |
| 8. fewer jobs as automation | h. stores need |

LISTEN AND FILL IN THE GAPS

From <https://breakingnewsenglish.com/2003/200312-cashier-less-technology-2.html>

The online store Amazon (1) _____ cashier-less technology to other stores (2) _____. The technology is called "Just Walk Out". This software means stores do not need cashiers. Shoppers (3) _____ when they go into a store, then put their shopping in their bag and then... just walk out of the store. The software (4) _____ of the customer's shopping and charges the customer's Amazon account. The (5) _____ the customer's credit card or other payment card instead. Amazon has been using the software for the past two years (6) _____ Go Grocery stores.

The Just Walk Out software will (7) _____ of employees stores need. Stores will put many small cameras on the ceiling. These link to software (8) _____ customers have in their bag. The software then (9) _____ and issues a receipt online. Amazon could make a lot of money from the software. Many stores want it (10) _____ of the biggest customer complaints - slow checkouts. Amazon said the software would (11) _____, "focus on more valuable activities". However, a retail expert worries that, "there will be (12) _____ automation comes in".

PUT A SLASH (/) WHERE THE SPACES ARE

From <https://breakingnewsenglish.com/2003/200312-cashier-less-technology-2.html>

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CASHIERS SURVEY

From <https://breakingnewsenglish.com/2003/200312-cashier-less-technology-4.html>

Write five GOOD questions about Cashiers in the table. Do this in pairs. Each student must write the questions on his / her own paper. When you have finished, interview other students. Write down their answers.

	STUDENT 1 _____	STUDENT 2 _____	STUDENT 3 _____
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.

WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student A: Do not show these to your speaking partner(s).

a) _____

b) _____

c) _____

d) _____

e) _____

f) _____

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WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student B: Do not show these to your speaking partner(s).

a) _____

b) _____

c) _____

d) _____

e) _____

f) _____

