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# Korean Air wins best airline of the year award

13th March 2025



There is a lot of competition among airlines to be the best. The website AirlineRatings.com has announced which company is at the top of its list. The site provides "detailed ratings, reviews and information on airlines around the globe".

It puts together its annual World's Best Airlines Awards. This year's winner is Korean Air. The website wrote: "Korean Air won the Airline of the Year 2025 for its exceptional focus on passenger comfort, particularly in economy class." The site added: "Korean Air's thoughtful touches, such as slippers and generous meal portions on long-haul flights, enhanced its appeal." The reviewers praised the airline for its "investments in modern, fuel-efficient aircraft".

There were also winners in other award categories. Qatar Airways won again for having the best business class. The airline was also voted second in the best airline category. Qatar Airways has a cabin layout with "fully enclosed private suites with sliding doors, offering passengers complete privacy". The best first-class award went to Singapore Airlines. The reviewers said the airline has "redefined luxury". In addition, Changi Airport in Singapore won the world's best airport award. The top low-cost airline for 2025 was AirAsia. In this category, the reviewers looked at services such as meals, drinks and snacks, Wi-Fi, and in-flight entertainment. Airlines must also meet "rigorous safety standards".

Sources:

airlineratings.com / forbes.com / businesstravelerusa.com

# Writing

Airplanes are the best form of transport. Discuss.

# Chat

Talk about these words from the article.

competition / list / reviews / the globe / winner / passenger / comfort / modern / business class / cabin / sliding doors / privacy / luxury / airport / low cost / safety

# True / False

- There is very little competition among airlines worldwide. T / F
- 2) You can read reviews about airlines on AirlineRatings.com. T / F
- 3) Korean Air gives passengers slippers on longhaul flights. T / F
- 4) Korean Air invested in modern, fuel-efficient airplanes. T / F
- Qatar Airways won the award for best business class. T / F
- 6) Singapore Airlines got the prize for the best flight attendants. T / F
- 7) The best low-cost airline was Air Europe. T / F
- 8) The awards only look at flight comfort and not safety standards. T / F

# Synonym Match

(The words in **bold** are from the news article.)

1. competition

2. announced

3. annual

4. exceptional

5. generous

6. layout

7. privacy

B. cost

9. category

10. standards

a. guidelines

b. yearly

c. price

d. arrangement

e. rivalry

f. grouping

g. large

h. made public

i. isolation

j. special

# Discussion - Student A

- a) What do you think about what you read?
- b) What do you think of business class?
- c) What do you think flying first class would be like?
- d) What is 'luxury' flying?
- e) What do you think of in-flight entertainment on airplanes?
- f) Do you ever worry about safety on airplanes?
- g) How would you help someone who is afraid of flying?
- h) What questions would you like to ask the CEO of Korean Air?

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#### **Phrase Match**

- 1. There is a lot of competition
- 2. at the top of
- 3. information on airlines around
- 4. its exceptional focus on passenger
- 5. investments in modern, fuel-
- 6. There were also winners in other
- 7. offering passengers complete
- 8. the airline has redefined
- 9. The top low-
- 10. Airlines must also meet rigorous safety

# **Discussion - Student B**

- a) What do you think of flying
- b) What do you think of your country's national airline?
- c) What do you think is the world's best airline?
- d) What do you think of 'best of' lists?
- e) What do you think of economy class?
- f) Do you need slippers on an airplane?
- g) Is flying the best form of transport?
- h) Why is fuel-efficiency important for airlines?

# **Spelling**

- 1. a lot of **moticnoepit** among airlines
- 2. airlines around the gloeb
- 3. exceptional focus on snepssgea comfort
- 4. slippers and **gsrneoue** meal portions
- 5. The reviewers **sraepid** the airline
- 6. modern, fuel-tiecifnef aircraft
- 7. the best **susbneis** class
- 8. second in the best airline **roagcyte**
- 9. complete cyvraip
- 10. the airline has redefined xruuyl
- 11. in-flight aneemttinrent
- 12. rigorous **ytfesa** standards

#### Answers - Synonym Match

1. e	2. h	3. b	4. j	5. g
6. d	7. i	8. c	9. f	10. a

- a. privacy
- b. comfort
- c. cost airline
- d. efficient aircraft
- e. among airlines
- f. luxury
- g. the globe
- h. standards
- award categories
- j. its list

# **Comprehension Questions**

Listen to / read the news article. Answer these questions. (Answers are on p. 27 of the 27-page PDF.)

1.	Who is there a lot of competition among?
2.	How often are the World's Best Airlines Awards?
3.	Which class was particularly comfortable with Korean Air?
4.	What does Korean Air give passengers to wear?
5.	What modern thing did Korean Air invest in?
6.	Which airline was voted the world's second best airline?
7.	What kind of privacy do Qatar Airways business class passengers get?
8.	What did Singapore Airlines change the idea of?
9.	What award did AirAsia win?
10.	What must airlines meet to win an award?

# Speaking - Flying

Rank these with your partner. Put the best things about flying at the top. Change partners often and share your rankings.

- Airplanes
- In-flight entertainment
- Arriving
- Duty free shopping
- Airplane food
- Airports
- Air miles
- The view

#### **Answers - True False**

1 F 2 T 3 T 4 T 5 T 6 F 7 F 8 F

Answers to Phrase Match and Spelling are in the text.